

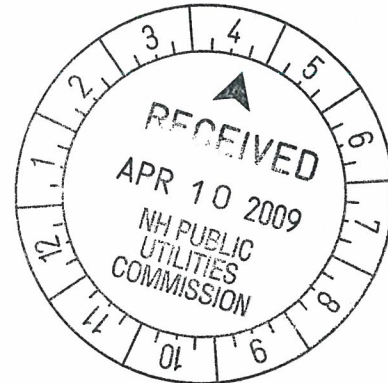
CONFIDENTIAL
MATERIAL
IN COMM FILE

April 10, 2009

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VIA HAND DELIVERY

Debra A. Howland
Executive Director & Secretary
NH Public Utilities Commission
21 S. Fruit Street, Suite 10
Concord, NH 03301



Re: DT 07-011 Verizon New England Inc., et al. and FairPoint Communications, Inc.
Transfer of Assets

Dear Ms. Howland:

Northern New England Telephone Operations LLC, d/b/a FairPoint Communications-NNE ("FairPoint") has received and reviewed the Commission's Secretarial Letter of April 9, 2009. In response to the Secretarial Letter and undertakings made at the status conference held by the Commission on April 3, 2009, FairPoint is submitting herewith the items identified below.

FairPoint represents that the materials submitted herewith include items that have been marked "Confidential" and are being submitted to the Commission and Staff pursuant to RSA 378:43, and to the Office of Consumer Advocate pursuant to the Protective Agreement in this Docket. FairPoint represents that the materials marked "Confidential" pertain to the provision of competitive services; set forth trade secrets or other confidential information falling within the scope of RSA 378:43,II(b); and are not general public knowledge or published elsewhere, FairPoint Communications, Inc. having taken measures to prevent dissemination of the information in the ordinary course of business.

Responses to Secretarial Letter:

Pursuant to the Commission's Secretarial Letter, FairPoint submits the following items directed to be filed on or before April 10, 2009:

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1. Attached as Confidential Attachment 1 is an organizational chart outlining the management and personnel roster and the associated areas of responsibility of FairPoint.
2. Attached as Public Attachment 2 are the original Master Services Agreement and Amendment No. 1 thereto and the Letter Agreement dated January 17, 2008 and the amendment thereto dated February 28, 2008. The work orders to under the original Master Services Agreement were filed as confidential Exhibit 17HC in this Docket. Additional highly confidential documents, including an organizational chart furnished by Capgemini, are provided in Confidential Attachment 2 hereto.

Additional Responses to Status Conference Requests:

In addition, based on undertakings made at the April 3, 2009 status conference, FairPoint submits the following items:

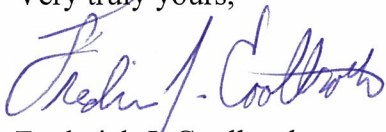
1. FairPoint undertook to provide milestones associated with FairPoint's Stabilization Plan. They are submitted herewith in Confidential Attachment 3.
2. FairPoint stated at the status conference that two consultants were being retained to assist FairPoint. The two consulting groups are KPMG, LLP and Heifetz, Halle Consulting Group. The scope of their work and the biographies of the individual consultants are appended as Attachment 4: KPMG - Scope of Work and Attachment 5: Heifetz, Halle Consulting Group - Scope of Work.
3. With regard to repair bills submitted by Bay Ring Communications, FairPoint reports that such invoices have been approved for payment, and Bay Ring Communications has been notified as to the status of such bills.
4. With regard to the status of 411 directory listings, FairPoint reports that all files have been provided to Volt Delta for updates to the 411 directory listing. Certain issues arose with some of the files, and those files had to be manually updated. This work has been completed and the updates began on April 9, 2009.
5. With regard to the status of discussions with CLECs with respect to the formation and processing of CLEC "Top 10" priority order lists, FairPoint reports that the "Top 10" priority order list process and implementation plan is detailed in the

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appended Attachment 6 PowerPoint presentation, which was shared with CLECs on the regularly scheduled call on April 9, 2009.

FairPoint will, of course, respond further with regard to the remaining items specified in the Commission's Secretarial Letter.

Very truly yours,



Frederick J. Coolbroth
Enclosures

cc: Office of Consumer Advocate
Electronic Service List