

Attachment 1

1 CHAIRMAN VOLZ: So is there a pending
2 question?

3 MR. KENNAN: I thought there was.
4 (The record was read as requested)

5 A. (MS. McLEAN) It appears to be a compilation of
6 the market summary adjustment pages from the PAP for both
7 Verizon and FairPoint during the period April '08 to
8 September '10; September 2010.

9 BY MR. KENNAN:

10 Q. Well just let me ask you about April '08.
11 FairPoint had taken over operations in northern New
12 England as of April 2008; had it not?

13 A. (MS. McLEAN) Yes.

14 A. (MR. LAMPHERE) I believe so. Yes.

15 Q. So although for that month and through January
16 of 2009, I believe prior to cutover, those reports may say
17 Verizon at the top, they do reflect FairPoint's wholesale
18 service quality performance, do they not?

19 A. (MS. McLEAN) Correct.

20 Q. Now just as a general matter, under the PAP,
21 the worse the wholesale service quality that FairPoint
22 offers, the higher the PAP credit that FairPoint issues,
23 is that not correct?

24 A. (MS. McLEAN) I would agree that as a general
25 matter, the total amount of payments is reflective of

1 performance. So as performance is worse, the payments are
2 higher, yes.

3 Q. And as performance improves, the payments are
4 lower, is that not correct as well?

5 A. (MS. McLEAN) As a general matter, yes.

6 Q. And it's possible in a given month FairPoint's
7 service quality could be so good that it issues zero
8 credits?

9 A. (MS. McLEAN) Could. Yes, it could.

10 Q. And in fact in November 2008, according to the
11 reports, FairPoint's performance was such that it issued
12 credits of zero dollars?

13 A. (MS. McLEAN) Yes.

14 Q. I would just like to ask some specific
15 questions about your testimony now. On page three line
16 nine, your testimony states: "In fact, monthly payments
17 to CLECs in Vermont have averaged only," and then there is
18 a confidential number.

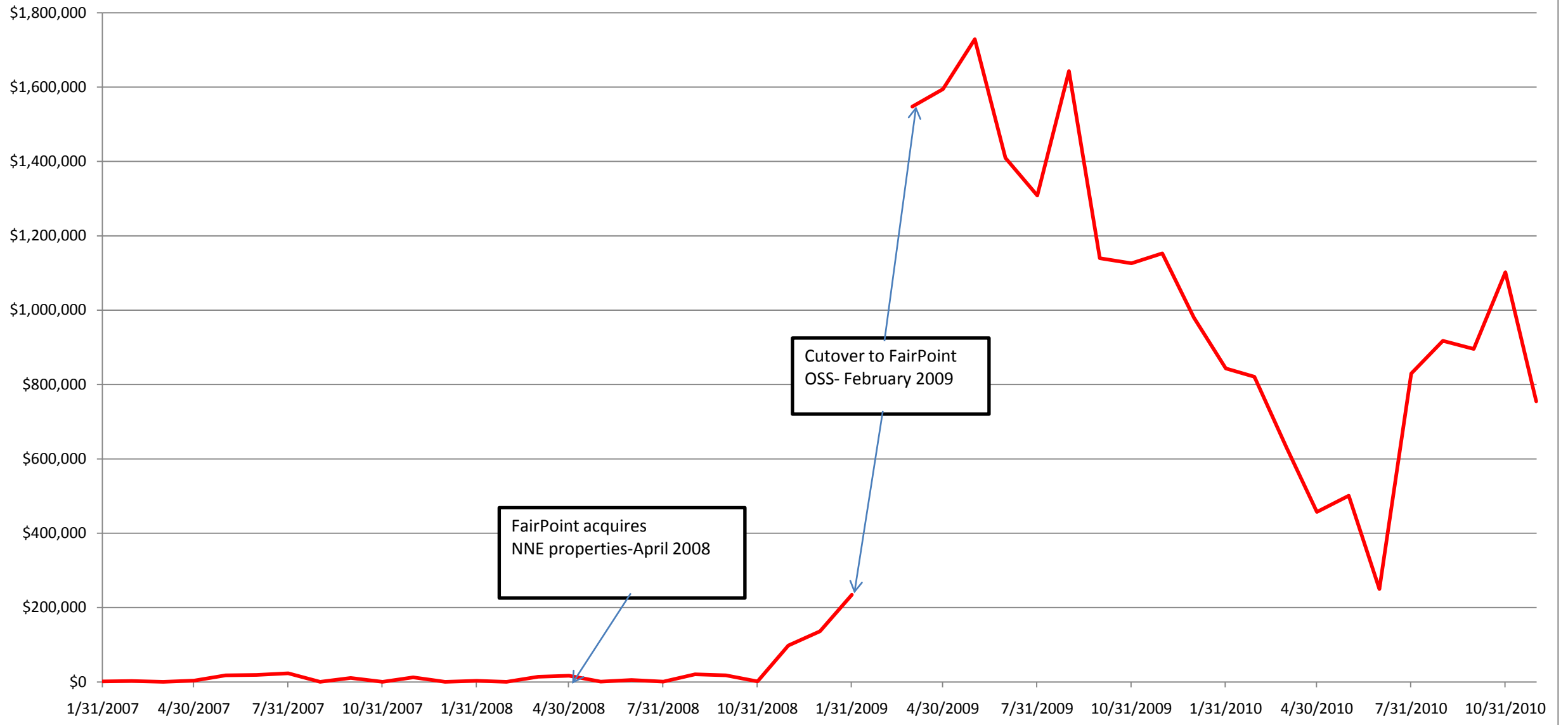
19 During what specific months does that number
20 refer to, please?

21 A. (MS. McLEAN) As it states in line nine, just
22 above that, from January through September 2010.

23 Q. Does any of the testimony in lines four
24 through 12 on page three take into account the
25 recalculation of PAP credits that Mr. Sabberwal and Ms.

Attachment 2

NH PAP Credits Jan. 2007 - Nov. 2010



Attachment 3

Industry Notification – Accessible Letter

Date:	January 3, 2011	Number: PRC 0114-01032011
Effective Date	January 3, 2011	Category: Metric Plan Collaborative
Subject:	FairPoint Communications Metrics Collaborative Sessions	
Related Letters:	PRC 0014-05292009, PRC 0029-09142009, PRC 0037-10052009, PRC 0043-10162009, PRC 0106-11102010, PRC 0109-12012010	
Attachments:	N/A	
Target Audience	IXC, CLEC, Wireless, UNE	
Area Impacted:	N/A	
Wholesale Customer Response deadline:	N/A	
Contact:	Send all Questions to: FairPointInput@FairPoint.com	
Conference Call/Meeting	WebEx Registration link for Jan 13th Session: https://fairpoint.webex.com/fairpoint/onstage/g.php?d=794795261&t=a If attending in person please RSVP with your name, title and company info to FairPointInput@FairPoint.com	

Dear FairPoint Communications Wholesale Customer:

This notice is being sent to FairPoint Communications Wholesale Customers as a follow-up to Accessible Letter PRC 0109-12012010 on the FairPoint Communications Simplified Metric Plan (SMP).

Based upon input from members of the Wholesale Community we are opening this next session to discussion on the existing FairPoint Metrics Plan. The goal being to *address the current questions/concerns of the Wholesale Community on the existing plan* and then subsequently moving the collaborative forward towards a more simplified plan creation.

The following Working Session on the existing metrics plan is scheduled for Thursday January 13th, 2011 from 9:30AM to 3:00PM @ 900 Elm Street, FLR 16, Rye Conf Room, Manchester, NH and via WebEx. During this meeting we will also discuss the schedule for follow up sessions.

In order to make this a productive session for all, FairPoint is requesting that you provide specific concerns and questions to the FairPointInput@FairPoint.com mailbox prior to close of business on January 7th, 2011. Please note that any data or company specific information provided will be kept confidential and not shared with the collaborative.

WebEx Registration link for Jan 13th Session:

<https://fairpoint.webex.com/fairpoint/onstage/g.php?d=794795261&t=a>

If attending in person please RSVP with your name, title and company info to FairPointInput@FairPoint.com

Please forward any questions to FairPointInput@FairPoint.com