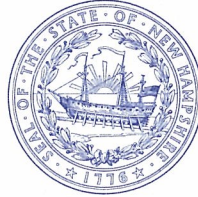


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December 9, 2008

Re: DT 07-011, Verizon New England, et al
Transfer of Assets to FairPoint Communications, Inc.
FairPoint's Cutover Readiness

To the Parties:

At the hearing held on November 25, 2008, several parties requested the Commission require FairPoint to complete certain work prior to cutover, which is now scheduled to occur on or about January 30, 2009. In addition, FairPoint committed to certain assurances to help insure a smooth cutover in January. Accordingly, the Commission has determined that FairPoint must do the following:

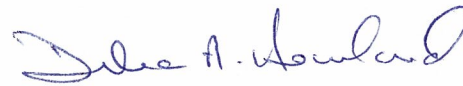
1. Continue payment for the independent third-party monitor, Liberty Consulting (Liberty), until FairPoint returns to business as usual following cutover. FairPoint will be required, at a minimum, to provide weekly updates to Liberty regarding testing, business process documentation, training and planning for cutover.
2. Work with Commission Staff and the OCA to insure an adequate written communication plan, including customer communication material, outlining how it will inform the public about potential delays in ordering service resulting from the cutover period. FairPoint shall file its completed written communication plan no later than December 15, 2008.
3. Meet with Commission Staff to review billing differences between the Verizon and FairPoint bills, no later than December 19, 2008.
4. Work with Commission Staff, to assure by December 19, 2008, that the provisioning intervals for both retail and wholesale service do not exceed a reasonable level after cutover as a result of backlogs or staffing.
5. Resolve all open issues and generate complete and accurate Daily Usage Feed (DUF) files by December 31, 2008. In the event FairPoint does not resolve this issue, FairPoint shall be required to compensate wholesale carriers for lost revenue resulting from inaccurate or missing data after cutover.

December 9, 2008

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6. Develop and test a long-term automated hot cut process within 60 days from returning to standard provisioning intervals after cutover.
7. Resolve additional wholesale user interface defects, both EDI and GUI, identified by CLECs after cutover, within 5 business days.
8. Extend training intervals for CLECs to insure adequate training prior to cutover.

Sincerely,

A handwritten signature in blue ink, appearing to read "Debra A. Howland". The signature is fluid and cursive, with a large initial "D" and "H".

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