



FairPoint Communications, Inc.
State of New Hampshire
Docket No. DT 07-011

Respondent: Brian Lippold
Title: Vice President, Business and
Wholesale Services

REQUEST: New England Cable and Telecommunications Association, Inc. and
Comcast Phone of New Hampshire, LLC - Rebuttal

DATED: September 20, 2007

ITEM: NECTA/CPNH - 35R Please refer to page 6, lines 15 – 16, where Mr. Lippold states that
orders from wholesale customers should automatically flow through
from Wisor to the provisioning system and provisioning organization.

- (a) Please provide FairPoint's the percentage of fallout of orders on the current Verizon systems.
- (b) Has FairPoint determined a maximum percentage of fallout of orders that it considers acceptable after close and after cutover? If so, please provide this percentage and all documentation supporting FairPoint's selection of the percentage.
- (c) How will FairPoint "ensure" as the word was used by Mr. Lippold (i.e., guarantee) that orders that fall out will be processed?

REPLY:

- (a) FairPoint does not have this information.
- (b) Yes. The maximum percentage of fallout of orders FairPoint will consider acceptable will be no greater than what Verizon provides today.
- (c) The remainder of the referenced sentence, specifically page 6, lines 16-19 describes how FairPoint will ensure that orders that fall out will be processed.