



FairPoint Communications, Inc.
State of New Hampshire
Docket No. DT 07-011

Respondent: Brian Lippold
Title: Vice President, Business and
Wholesale Services

REQUEST: New England Cable and Telecommunications Association, Inc. and
Comcast Phone of New Hampshire, LLC - Rebuttal

DATED: September 20, 2007

ITEM: NECTA/CPNH - 36R What specific time intervals has FairPoint established for handling
orders that have fallen out so that they are received, processed and
tracked as expeditiously as possible (as opposed to a general
statement that FairPoint will do whatever Verizon does today)?

REPLY: FairPoint will process all orders, regardless of whether they have
fallen out or not within the same standard intervals as Verizon
publishes today.