



FairPoint Communications, Inc.
State of New Hampshire
Docket No. DT 07-011

Respondent: Michael Haga
Title: Director of Billing and
Operations Support Systems

REQUEST: BayRing, segTEL and Otel – CLECs
Group III, Set 2

DATED: April 13, 2007

ITEM: CLEC 2-22 When will Fairpoint make the following documentation available:

- a) Product installation interval guidelines;
- b) Provisioning escalation list;
- c) Maintenance escalation list;
- d) Billing disputes escalation list
- e) Pole and Conduit negotiations list;
- f) System interface business rules;
- g) Interconnection procedures and contacts.

REPLY: FairPoint intends to provide preliminary drafts of the documentation six (6) months prior to the cut-over date. Please see Michael Haga's testimony, p. 16, lines 15-18.