



FairPoint Communications, Inc.
State of New Hampshire
Docket No. DT 07-011

Respondent: Michael Haga
Title: Director of Billing and
Operations Support Systems

REQUEST: BayRing, segTEL and Otel – CLECs
Group III, Set 3

DATED: April 19, 2007

ITEM: CLEC 3-20 Does Fairpoint intend to assign a single account manager to cover all the services ordered by the CLEC? Or will account managers be assigned according to the type of services that are ordered?

REPLY: FairPoint is currently developing and implementing a plan to meet the needs of the post-merger company including a separate structure to support CLEC services. Please see Michael Haga's pre-filed testimony, p. 14, lines 18-20.