

EXHIBIT No.

ONE - 13(P)

**FairPoint Communications, Inc.**  
**State of New Hampshire**  
**Docket No. DT 07-011**

**Respondent:** Michael Haga  
**Title:** Director of Billing and  
Operations Support Systems

**REQUEST:** One Communications  
Group II

**DATED:** April 13, 2007

**ITEM:** ONE 2-23 Please describe all training that CLECs will be required to undergo to access each system referred to in the response to Question 18.

**REPLY:** In advance of the cutover FairPoint will provide job aids and reference materials for the systems. FairPoint will work collaboratively with the CLECs and will consider pre-cutover training.