

FairPoint Communications, Inc.
State of New Hampshire
Docket No. DT 07-011

Respondent: Brian Lippold
Title: Vice President, Business and
Wholesale Services

REQUEST: One Communications - Rebuttal

DATED: September 1, 2007

ITEM: 8 Please refer to the Lippold rebuttal testimony at p. 6, lines 9-11, in which Mr. Lippold, in the context of his discussion of the WISOR system FairPoint plans to implement, says that "because the FairPoint systems follow and adhere to the applicable industry standards, very little, if anything, should change for our wholesale customers for their order and trouble entry and tracking interfaces."

- (a) Is Mr. Lippold aware that, if a CLEC is currently "e-bonded" with the Verizon CLEC interface, and that "e-bonded" interface goes down, the CLEC is able to access and make changes to orders it has placed through the "e-bonded" interface by going to Verizon's web-based GUI?
- (b) Is Mr. Lippold aware that, during FairPoint's demonstration of the WISOR system to CLECs on August 27, 2007, it was indicated to CLECs that if an "e-bonded" interface to the WISOR system went down, then CLECs would not be able to access WISOR through a web-based GUI the same way they can now access Verizon's web-based GUI in similar circumstances?
- (c) Please state whether and when FairPoint will be able to rectify the difference described in paragraphs (a) and (b) above between the WISOR system and Verizon's current CLEC interface.

REPLY: (a) It is my team's understanding, validated by our designated Verizon contacts, that it is not possible to view or edit ASRs in CSG (Web GUI) that were submitted in UOM (ebond). For LSRs submitted through the e-bond interface, CLECs can submit a supplement through the Web GUI (Local Service

Interface – LSI). In order to do this, they would need to know the PON, and then they could submit a new version of that PON in the web interface. The original is not viewable in the Web GUI; only the supplement that was submitted through the GUI would be viewable in the GUI.

- (b) Yes, WISOR “out of the box” functionality does not support the wholesale partner’s ability to view or edit orders on the GUI that were first submitted by e-bonding.
- (c) Given what we have learned from Verizon, we do not believe there is a significant difference. However, working with WISOR and Capgemini, we have a high-level idea of the changes that would need to be made in WISOR to enable the ability to view and edit orders in the GUI, which had originated as e-bonded orders. We are currently in discussions as to when this enhanced functionality might be offered but we cannot commit to a schedule at this time.