

**FairPoint Communications, Inc.**  
**State of New Hampshire**  
**Docket No. DT 07-011**

**Respondent:** Michael Haga  
**Title:** Director of Billing and  
Operations Support Services

**REQUEST:** New England Cable and Telecommunications Association, Inc. and  
Comcast Phone Of New Hampshire, LLC

**DATED:** June 11, 2007

**ITEM:** NECTA/CPNH FDR III-24 Please provide a detailed description of the "dark period" referenced at the June 4, 2007 technical hearing and the limitations that FairPoint intends to place upon CLEC orders and related provisioning during this "dark period" Including, but not limited to:

- 1) At what point during the overall transition process would the planned "dark period" begin and end? Please explain when FairPoint will have a firm statement regarding the duration of the "dark period" given technical session statements that the duration of the "dark period" won't be known to FairPoint until it has received more data extracts.
- 2) Will this be a complete shut-down of the wholesale ordering and provisioning, or will there be some limited degree of service?
- 3) Please describe with specificity what will happen to orders pending in Verizon's systems during this time and provide the "special plan" for handling of pending orders as discussed generally at the Technical Session on June 4, 2007. Please indicate if the plan includes manual handling of pending orders.
- 4) Will FairPoint process retail orders during this "dark period?"

Please state whether troubles reported with existing circuits and transport during this "dark period" will be worked per established mean time to repair intervals, regardless of any ordering or provisioning limitation established during this "dark period."

**REPLY:**

- 1) The transition period, the so called "dark period," is the time between when Verizon cuts off its systems and begins to extract the data to be migrated to the time when that data is verified and loaded into the FairPoint systems and those systems are ready to run. It is anticipated that the transition period will be five days in length, but a precise estimate won't be available until after the process has been exercised with the first two data extracts.
- 2) All of the automated, integrated systems will be unavailable for most of the transition period. There will be work-arounds in place to accomplish priority work. This will be true for all categories of work.
- 3) Pending orders that are within Verizon's systems at the time Verizon's systems are brought down will be converted in their current state. FairPoint will have plans for the handling of pending orders, open repairs, etc. that extend into the transition period. The specifics of those plans have not been completed.
- 4) All systems, retail, wholesale and common, will be affected similarly.
- 5) Repair service will continue to try to meet standard intervals but will not have access to automated systems.