

FairPoint Communications, Inc.
State of New Hampshire
Docket No. DT 07-011

Respondent: Brian Lippold
Title: Vice President, Business and
Wholesale Services

REQUEST: New England Cable and Telecommunications Association, Inc. and
Comcast Phone Of New Hampshire, LLC

DATED: June 11, 2007

ITEM: NECTA/CPNH FDR III-26 Given that CLECs would not be subject to a “dark period”
degradation in service but for the proposed Cutover to new FairPoint
systems, will FairPoint commit to (1) expediting CLEC orders; and
(2) provisioning trunking orders over shorter intervals to make up for
time lost due to the “dark period”?

REPLY: FairPoint does not agree that the transition period causes a
degradation in service to CLECs. All orders, whether CLEC or
FairPoint initiated, are intended to be treated as equals when working
through pent up demand. FairPoint will use all reasonable and
available efforts to work through any backlog in an expeditious
manner.