STATE OF NEW HAMPSHIRE PUBLIC UTILITIES COMMISSION (Redacted - Confidential Pages Bemoved) 3 October 26, 2007 - 9:22 a.m. 4 Concord, New Hampshire Day V 5 NHPUC NOVO5'07 PM 3:47 6 DT 07-011 RE: 7 VERIZON NEW ENGLAND, ET AL: Transfer of Assets to FairPoint 8 Communications, Inc. 9 10 PRESENT: Chairman Thomas B. Getz, Presiding Commissioner Graham J. Morrison Commissioner Clifton C. Below 11 12 Jody O'Marra, Clerk 13 APPEARANCES: Reptg. FairPoint Communications, Inc.: Frederick J. Coolbroth, Esq. (Devine....) 14 Patrick McHugh, Esq. (Devine, Millimet..) Kevin M. Baum, Esq. (Devine, Millimet...) 15 Melinda Gehris, Esq. (Devine, Millimet..) 16 Reptg. Verizon New England, et al: Victor D. Del Vecchio, Esq. 17 Sarah B. Knowlton, Esq. (McLane, Graf...) 18 Reptg. New England Cable & Telecomm. Assn. and Comcast Phone of N.H., LLC: 19 Alan D. Mandl, Esq. (Smith & Duggan) 20 Reptg. One Communications: Ted Price, Esq. 21 22 23 COURT REPORTERS: Steven E. Patnaude, LCR No. 52





| Τ | | |
|----|--------------|--|
| 2 | APPEARANCES: | (Continued) |
| 3 | | |
| 4 | | Reptg. Communication Workers of America, IBEW Locals 2320, 2326 & 2327, and IBEW System Council T-6: |
| 5 | | Scott Rubin, Esq. |
| 6 | | Reptg. Public Service Co. of New Hampshire: Gerald M. Eaton, Esq. |
| 7 | | Reptg. Unitil Energy Systems: |
| 8 | | Gary M. Epler, Esq. |
| 9 | | Reptg. Irene Schmitt: Alan Linder, Esq. (N.H. Legal Assistance) |
| 10 | | |
| 11 | | Reptg. Residential Ratepayers: Meredith Hatfield, Esq., Consumer Advocate Rorie Hollenberg, Esq. |
| 12 | | Kenneth E. Traum, Asst. Consumer Advocate Office of Consumer Advocate |
| 13 | | |
| 14 | | Reptg. PUC Staff: Lynn Fabrizio, Esq. |
| 15 | | |
| 16 | | |
| 17 | | |
| 18 | | |
| 19 | | |
| 20 | | |
| 21 | | |
| 22 | | |
| 23 | | |
| 24 | | |

| 1 | | II | NDEX | | |
|----|--|-------------------------------|--------------------|---------|----------|
| 2 | Witness | | DIRECT | CROSS | REDIRECT |
| 3 | Panel of Brian L Michael William | ippold Reed R. Stafford | | | |
| 5 | By Mr. Philli | ps | 15 (hc) | | |
| 6 | By Mr. Coolbro | oth | 27 (hc) 19 (hc) | | |
| 7 | By Ms. Hatfie | ld | | 20 (hc) | |
| 8 | By Ms. Fabriz | io | | 21 (hc) | |
| 9 | By Ms. Bailey | | | 30 (hc) | |
| 10 | | | | | |
| 11 | Peter G. Nixon | | | | |
| 12 | By Mr. Coolbro | oth | 35 | | |
| 13 | By Ms. Hatfie | ld | | 43 | |
| 14 | Examination by | y Cmsr. Below | on page 49 | | |
| 15 | | | | | |
| 16 | | | | | |
| 17 | | | | | |
| 18 | | | | | |
| 19 | | | | | |
| 20 | | | | | |
| 21 | | | | | |
| 22 | | | | | |
| 23 | | | | | |
| 24 | | | | | |

1 PROCEEDINGS 2 CHAIRMAN GETZ: Okay. Good morning, 3 everyone. We're resuming the hearings in docket DT 4 07-011. Let's take appearances before we begin to address 5 the three issues we have on deck for today. 6 MR. COOLBROTH: Good morning, Mr. 7 Chairman. On behalf of FairPoint Communications, Inc., 8 Frederick Coolbroth, Patrick McHugh and Kevin Baum, from 9 the firm of Devine, Millimet & Branch. And, also at 10 counsel table, Peter Nixon, the President of the Company. CHAIRMAN GETZ: Good morning. 11 12 CMSR. MORRISON: Good morning. 13 CMSR. BELOW: Good morning. 14 MR. DEL VECCHIO: Good morning, 15 Commissioners. Victor Del Vecchio and Sarah Knowlton, 16 representing Verizon. And, with us this morning is Bob 17 Kenney, Shawn Nestor and Alan Cort. 18 CHAIRMAN GETZ: Good morning. 19 CMSR. MORRISON: Good morning. 20 CMSR. BELOW: Good morning. 21 MR. MANDL: For the New England Cable and Telecommunications Association and Comcast Phone of 22 23 Vermont [New Hampshire?], Alan Mandl. 24 CHAIRMAN GETZ: Good morning.

| 1 | CMSR. MORRISON: Good morning. |
|----|--|
| 2 | CMSR. BELOW: Good morning. |
| 3 | MR. PRICE: Good morning. Ted Price, |
| 4 | for One Communications. |
| 5 | CHAIRMAN GETZ: Good morning. |
| 6 | CMSR. MORRISON: Good morning. |
| 7 | CMSR. BELOW: Good morning. |
| 8 | MR. PHILLIPS: Good morning, |
| 9 | Commissioners. On behalf of the eight ILEC members of New |
| 10 | Hampshire Telephone Association, I'm Paul Phillips, from |
| 11 | the law firm of Primmer, Piper, Eggleston and Cramer. |
| 12 | And, with me in the hearing room is Mike Reed, from TDS |
| 13 | Telecom, Steve Nelson, from Dunbarton, William Stafford |
| 14 | from Granite State Telephone, and Chris Rand, from Granite |
| 15 | State Telephone. |
| 16 | CHAIRMAN GETZ: Good morning. |
| 17 | CMSR. MORRISON: Good morning. |
| 18 | CMSR. BELOW: Good morning. |
| 19 | MR. RUBIN: Good morning. Scott Rubin, |
| 20 | representing the Communications Workers of America and the |
| 21 | International Brotherhood of Electrical Workers. With me |
| 22 | at the table is our consultant Randy Barber, and Robert |
| 23 | Erickson, from IBEW. |
| 24 | CHAIRMAN GETZ: Good morning. |

| 1 | CMSR. MORRISON: Good morning. |
|----|---|
| 2 | CMSR. BELOW: Good morning. |
| 3 | MR. LINDER: Good morning, Mr. Chairman. |
| 4 | Alan Linder, from New Hampshire Legal Assistance, |
| 5 | representing Verizon residential customer Irene Schmitt. |
| 6 | CHAIRMAN GETZ: Good morning. |
| 7 | CMSR. MORRISON: Good morning. |
| 8 | CMSR. BELOW: Good morning. |
| 9 | MS. HATFIELD: Good morning, |
| 10 | Commissioners. Meredith Hatfield, from the Office of |
| 11 | Consumer Advocate, on behalf of residential ratepayers. |
| 12 | And, with me is Rorie Hollenberg. |
| 13 | CHAIRMAN GETZ: Good morning. |
| 14 | CMSR. MORRISON: Good morning. |
| 15 | CMSR. BELOW: Good morning. |
| 16 | MS. FABRIZIO: Good morning, |
| 17 | Commissioners. Lynn Fabrizio, on behalf of Staff. With |
| 18 | me today at the table are Kate Bailey, Amanda Noonan, and |
| 19 | David Goyette. |
| 20 | CHAIRMAN GETZ: Good morning. |
| 21 | CMSR. MORRISON: Good morning. |
| 22 | CMSR. BELOW: Good morning. |
| 23 | CHAIRMAN GETZ: As I recall how we ended |
| 24 | vesterday, we determined we would deal with, first, with |

20

21

22

23

24

the New Hampshire Telecom Association MOUs, and then we would turn to the New Hampshire Legal Assistance MOU, and then address the oral argument on the motion submitted by Verizon to exclude certain testimony from the electric distribution companies in this proceeding.

So, turning to the first issue, of the NHTA MOU, and reviewing all the documents again last night, I'm a little concerned whether, in my eagerness to make progress here, might have gotten a little bit ahead of myself, with the -- given how these agreements are implicated by the Motion for Partial Reconsideration filed by FairPoint on the 22nd, for which we set a deadline of objections by close of business today. I think, and I want to hear from the parties on this, it seems to me that part of the argument there at least is who should be privy to hearing about these agreements? And, I want to make sure I understand, is it a difference, Mr. Coolbroth or Mr. McHugh, whether this, at least for the time being, should be treated as a "highly confidential" document or something more than "highly confidential", such that only the Commission would be reviewing these documents at this point? Can I get some clarification?

MR. McHUGH: At this time, for the NHTA agreements, Mr. Chairman, "highly confidential" is how

1 they have been designated, and they have been distributed 2 to, at least to my understanding, to those who are on the 3 "highly confidential" list. Attorney Linder has them. 4 CHAIRMAN GETZ: Okay. 5 MR. DEL VECCHIO: And, Attorney Rubin has them, and Staff and OCA.

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

documents.

CHAIRMAN GETZ: Okay. All right. So, FairPoint, Verizon, Staff, Labor, and NHLA do have these

MR. McHUGH: Yes.

That's correct?

CHAIRMAN GETZ: All right. concerned that it might even be a smaller universe. Because I would like to at least get on the record today, in the highly confidential record, an understanding of the facts and to hear from FairPoint and the RLECs about this agreement. Maybe I should turn to Mr. Mandl and Mr. Price. Is there an objection to moving forward on those grounds or do you expect, in your objection to the underlying motion for partial reconsideration, that at some point you are going to want to see those agreements, is that correct?

Speaking for my clients, we MR. MANDL: did file or are filing today in hard copy form our opposition to FairPoint's motion. That opposition was

23

24

emailed out yesterday afternoon to the Commission and to The motion does speak to all of the settlement agreements that FairPoint is seeking to limit to the Commission and Commission Staff. And, I guess what I'm hearing now is that the RLEC settlement documents have been provided to certain other parties who had been entitled to receive highly confidential information. practical matter, our main concern is with the settlement agreements filed with other CLECs. And, I don't want to waive any rights that we have in our opposition. By the same token, I don't want to, you know, by consenting to those agreements being treated on a highly confidential basis, and we don't want to delay the hearing in any way. We understand that, until the Commission has acted on FairPoint's request, that the information would be treated in some confidential fashion. But, when it comes to the CLEC agreements, we would definitely object to, you know, any highly confidential treatment of those documents.

CHAIRMAN GETZ: Okay.

MR. MANDL: And, I guess, with respect to the RLEC documents, we had no questions for the panel dealing with the RLEC documents. And, we also understand that, you know, until there's a ruling by the Commission on FairPoint's motion, under law, the Commission, on its

material that has thus far been treated as "highly confidential".

own or through request of a party, could reclassify any

So, I guess, in a long-winded kind of way, we're not objecting to consideration of the RLEC MOUs on the basis on which they were filed. But we want it clear that we're not waiving any rights by consenting to that. And, we want to reserve all of our rights expressed in our opposition to FairPoint's motion.

MR. PRICE: That's One Communication's position as well. Our primary concern is with the CLEC Settlement agreements, that they not be treated as "highly confidential" or subject to this special "in camera" review status that FairPoint has sought.

CHAIRMAN GETZ: Okay. And, which, of course, we'll be getting the objections, we'll address the motion and the objections in advance of the hearing on the CLEC matters next week. And, I take it that, to the extent that we make some decision that the RLEC agreements should be made public, then they would be made public at a later date also. But I'm taking it that there's no objection in this, and that we will proceed this morning hearing about the RLEC agreements, and be treated, at least for the time being, in a highly confidential manner.

| 1 | And, then, we'll rule on the underlying motions respecting |
|----|--|
| 2 | CLEC and RLEC confidentiality. Does anyone else want to |
| 3 | weigh in on that issue? |
| 4 | (No verbal response) |
| 5 | CHAIRMAN GETZ: Okay. Hearing nothing, |
| 6 | then I guess at this point we would go on the highly |
| 7 | confidential record. And, would ask that anyone who has |
| 8 | not signed a confidentiality agreement or has some |
| 9 | statutory basis for being here, to please leave the room. |
| 10 | Thank you. |
| 11 | (PUBLIC HEARING RESUMES AT PAGE 35) |
| 12 | |
| 13 | |
| 14 | |
| 15 | |
| 16 | |
| 17 | |
| 18 | |
| 19 | |
| 20 | |
| 21 | |
| 22 | |
| 23 | |
| 24 | |

| 1 | (PUBLIC HEARING RESUMES FROM PAGE 11) | | |
|----|---|--|--|
| 2 | CHAIRMAN GETZ: Back on the record. | | |
| 3 | What's the plan of procedure here, Mr. Coolbroth? | | |
| 4 | MR. COOLBROTH: Mr. Chairman, FairPoint | | |
| 5 | proposes to offer the testimony of Peter Nixon to present | | |
| 6 | and describe the memorandum of understanding reached with | | |
| 7 | New Hampshire Legal Assistance. We call Peter Nixon. | | |
| 8 | And, Mr. Nixon sponsors other testimony | | |
| 9 | in this proceeding. Our understanding is his appearance | | |
| 10 | today is limited to this memorandum of understanding. | | |
| 11 | And, he is scheduled to testify next week on other | | |
| 12 | matters. | | |
| 13 | (Whereupon Peter G. Nixon was duly sworn | | |
| 14 | and cautioned by the Court Reporter.) | | |
| 15 | PETER G. NIXON, SWORN | | |
| 16 | DIRECT EXAMINATION | | |
| 17 | BY MR. COOLBROTH: | | |
| 18 | Q. Mr. Nixon, could you please state your full name. | | |
| 19 | A. Peter Nixon. | | |
| 20 | | | |
| 20 | Q. And, by whom are you employed and in what capacity? | | |
| 21 | Q. And, by whom are you employed and in what capacity? A. FairPoint Communications, President. | | |
| | | | |
| 21 | A. FairPoint Communications, President. | | |

with the memorandum of understanding that has been marked as "Schmitt 1" in this proceeding?

A. I am.

- Q. And, I'm wondering if you could generally explain this memorandum for the Commission?
- A. Certainly. There are essentially four different and discreet components within the memorandum. First, is our continuing support for the Lifeline and Link-up Programs for collaborative discussions, meetings and reports. The second is a process to provide soft disconnects. I'll discuss that more in a minute. Continuation of the Basic Service offerings. And, lastly, a process to continue and to expand actually the public interest payphones.

And, if I might for a minute expand on those a little bit. Is that, in the Lifeline and Link-up support, the plan and the process here is to actually expand and increase the participation in these programs. And, we would do that by working collaboratively, not only with the New Hampshire Legal Assistance, but also with New Hampshire's Community Action Program, New Hampshire Department of Health & Human Service, and also New Hampshire Municipal Association, discuss ways that we can expand and get

24

greater participation in the Lifeline and Link-up And, to do that, it became apparent to us, in our discussions, that additional resources might be necessary to assist with the distribution and the administration of the various documents, pamphlets, and the materials out into the proper offices for distribution. And, through the discussions and to arrive at the memorandum of understanding, we agreed to provide funding in the amount of \$50,000 that could be used to support the clerical assistance to make sure those resources were necessary to effect the increase in participation. And, again, the point here was, it's one thing to say "well, we want to increase and report on increased participation", but we thought it was appropriate to make sure that there were resources, based upon our discussions, that will be sufficient to make sure that we could actually accomplish what we're trying to set out to achieve. So, that was an important element and component of it.

We also agreed that, beginning three months after cutover, in which case we'd then have the systems available, the FairPoint systems available, that we'd report on the Lifeline/Link-up participations to the Department. And, again, we want to make sure,

as we participate and collaborate with them, that there's an understanding of what that participation level is. And, then, once every six months we would meet with the Commission Staff, the OCA, and NHLA, to discuss the progress, the activities that we're making, and as well as the results being achieved. And, finally, in order to do that effectively, we agreed and believe it's necessary to provide an opportunity for review and comment on the materials and the pamphlets and such that would be distributed, and we'd do that again in such a way as to provide time for comment and review. So, again, it was really to provide a process, a collaborative process, if you will, to review, to meet, to provide resources, and as well as input on the materials.

The second comment and the second area was in the area of soft disconnects. And, this is an area where we agreed that, following cutover, that we would provide the opportunity for those customers, those residential customers who have been disconnected for nonpayment, the continued provision of what we call "soft dial tone" for those disconnected customers, so they could continue to dial and reach 911 services, emergency services, and they had the ability to call

into our business office so they could make payment arrangements. So, you know, we felt it was important to set a limit, perhaps a 90-day limit. But, again, with our discussions with NHLA, they thought that was a very appropriate amount of time. We agree.

And, again, there's some conditions here, only because we can only do that as the network capacity allows, facilities allow, numbering allows. And, finally, this is intended for those customers who do not port away from our service. So, they have to be a customer who has been disconnected from our service and remain -- would remain as our customer.

- Q. Mr. Nixon, if I could just stop you for a second.
- A. Yes.

- Q. What would be the reason why the ported customers would not be included?
- A. Well, we no longer have a relationship with those customers. They have taken their business and their relationship to another vendor and -- to another provider of service, rather. And, so, the objective here is to make sure that we are continuing service with our customers, and giving them the opportunity to work with us for payment arrangements and allow them to access 911 services.

- 1 2
- 3 4
- 5
- 6
- 7
- 8
- 9
- 10
- 11
- 12
- 13
- 14
- 15
- 16
- 17
- 18
- 19
- 20
- 21
- 22
- 23
- 24

- Q. So, that the theory is that those customers have phone service from somebody else?
- Α. Exactly. If they are able to make accommodations or reach accommodations with a wireless provider or a different provider, then they have already made those arrangements and they have that access to those services that we are trying to make sure they have. So, the intent isn't to make sure they have two, three or four different types of access, but rather that this is the provider that, if we are their provider, that we would make sure they had that access.

The third area then is the continuation for a minimum of three years of the basic service offerings. And, that's, as I understand it, a separate stand-alone service to those customers who wish this particular product and service and our continuing commitment to do that. Again, I'm probably not the person that has the in-depth knowledge of all the details behind this, except to say it's once again our commitment to make sure that the residents of the state have access to the service, and that this is a continuing commitment.

And, finally, we recognize that there is a lot of interest in public interest payphones. And

certainly, we recognize that there's a statute that has different requirements, in terms of notification, that the statute would prevail. What we're trying to do here is ensure that there is proper notification, number one. And, then, number two, that we'd go so far as to say that we would install, maintain, and continuing to fund additional public interest payphones, and that we would do that, again, following cutover.

Finally, to make sure that this document is something that is appropriately filed, would ask that this be made part and parcel of the agreement, with the Merger Agreement. And, again, that summarizes, I believe, the memorandum, and happy to take any questions, if there are any.

- Q. Well, one more for me or a few more from me, Mr. Nixon.
- A. Okay.

- Q. The Section 1 related to Lifeline and Link-up support, is there a period of time that that section covers? If I direct your attention to the second sentence in that paragraph?
- 22 A. Let me --
- 23 Q. Sorry, I'm not trying to --
- 24 A. Yes. It is for the first three years, is what the

| 1 | intention is here, I'm sorry. | |
|-----|--|--|
| 2 | Q. And, then, the \$50,000 amount, is that an annual | |
| 3 | amount? | |
| 4 | A. That is an annual amount, that is correct. | |
| 5 | Q. And, in terms of ratemaking treatment by FairPoint, | |
| 6 | does FairPoint intend that this would be above-the-line | |
| 7 | and charged to ratepayers or below-the-line and charged | |
| 8 | to stockholders? | |
| 9 | A. No, we feel this it be important that this is not to | |
| 10 | be charged to our customers. That the Company would | |
| 11 | charge this below the line. | |
| 12 | MR. COOLBROTH: That concludes my | |
| 13 | direct. The witness is available for cross-examination. | |
| 14 | CHAIRMAN GETZ: Thank you. Mr. Del | |
| 15 | Vecchio? | |
| 16 | MR. DEL VECCHIO: No questions, Mr. | |
| 17 | Chairman. | |
| 18 | CHAIRMAN GETZ: Mr. Linder? | |
| 19 | MR. LINDER: Mr. Chairman, I have no | |
| 20 | questions. But, at the conclusion of Mr. Nixon's | |
| 21 | examination, I would like to make a statement on behalf of | |
| 22 | Ms. Schmitt. | |
| 23 | CHAIRMAN GETZ: Thank you. Mr. Rubin? | |
| 2.4 | MR. RUBIN: No questions. | |

| 1 | CHAIRMAN GETZ: Ms. Hatfield? |
|----|---|
| 2 | MS. HATFIELD: Thank you, Mr. Chairman. |
| 3 | I just had one question. |
| 4 | CROSS-EXAMINATION |
| 5 | BY MS. HATFIELD: |
| 6 | Q. Mr. Nixon, when you were discussing the second section |
| 7 | on "soft disconnects", you discussed the fact that |
| 8 | using a soft disconnect would allow customers to be |
| 9 | able to have what you called "soft dial tone", so that |
| 10 | they could be able to contact the FairPoint business |
| 11 | office. But is there another important service that |
| 12 | soft dial tone also provides to customers? |
| 13 | A. There is, and that's access to 911 for emergency |
| 14 | services. |
| 15 | MS. HATFIELD: Thank you. |
| 16 | CHAIRMAN GETZ: Ms. Fabrizio? |
| 17 | MS. FABRIZIO: Thank you, Mr. Chairman. |
| 18 | Good morning, Mr. Nixon. |
| 19 | WITNESS NIXON: Good morning. |
| 20 | BY MS. FABRIZIO: |
| 21 | Q. Mr. Nixon, is FairPoint familiar with legislation |
| 22 | passed in June of this year requiring the New Hampshire |
| 23 | Department of Health & Human Services to provide |
| 24 | individuals eligible individuals under certain |

- programs with application forms and information about
 the Link-up New Hampshire and Lifeline Telephone
 Assistance Program, and as well as to provide
 assistance in completing those forms?
- 5 A. I'm generally familiar with that.
- Q. Okay. And, the same legislation also imposed similar requirements on public housing authorities and the New Hampshire Housing Finance Authority, and that legislation also required the Office of Energy & Planning to provide similar assistance. Are you familiar with it?
 - A. In general.

- Q. How is the -- The MOU designates \$50,000 from FairPoint to be paid to social service agencies. How are the activities that that money is intended to fund different from what is required under legislation for those agencies?
- A. We would probably need to work out the actual logistics on how that would be handled. But, again, what we're trying to do is expand this so that it includes several agencies, several departments. Ours is to make sure the information that's needed is made available to the people and the consumers to increase their participation. So, you know, we'll work out the

logistics, look forward to doing that. I don't have the particular -- those worked out at this time.

- Q. Okay. Thank you. Now, part 1(d) of the MOU requires semiannual meetings between FairPoint, Commission Staff, the OCA, and NHLA to discuss progress and results of outreach efforts. Do you know who will be responsible for coordinating and conducting those meetings?
- A. Audrey Prior has been doing that so far. I would expect that she would remain the primary point of contact. If that changes, we'll certainly let you know.
- Q. Does that mean that FairPoint will actually be doing the coordination and conducting of the meetings?
- A. We'll certainly work with the agencies, who would like to coordinate and call in, we'll just want to make sure they take place. And, we'll make sure that there is a senior FairPoint person available.
- Q. Okay. On, let's see, Provision 3, basic service offerings, Ms. Schmitt had provided testimony in this proceeding about the need for FairPoint to continue to provide a low-use measured service option, like the one offered by Verizon. Is Provision 3 of this MOU intended to provide for continuance of that option?

A. Yes, ma'am.

- Q. And, Part 4(a), let's see, Part 4(a) requires notice of "not less than 30 days advance notice in writing to Commission Staff, the OCA and NHLA of its intent to remove any payphone". Are you familiar with RSA 374:22-q pertaining to public interest phones?
- A. Generally.
- Q. Okay. I'll put it up, the highlighted portion here, thanks, requires "60 days notice to the Commission" prior to removal of any last payphone in a particular site. Did you intend, in this MOU, to change that requirement?
- A. No, I apologize. And, as I mentioned, ours was not to try to change the statute or make any -- ours is to amplify the fact that we will follow the statutes as provided, provide the required communication, and a continuing commitment to actually expand the public interest payphones. So, we're not trying to change that.
- Q. Okay. So, you're really just including OCA and New Hampshire Legal Assistance in your notice of removal of a payphone by this provision?
- 23 A. Yes, that would be correct.
- Q. Great. Let's see, in Part 4(b) of the MOU states that

- "Within six months of the cutover, FairPoint will install, fund and maintain five public interest payphones to be determined in consultation with Staff, the OCA, and NHLA." Have those five public interest payphones been identified?
 - A. No, we have not done that. Again, it says "within" -post cutover, so we would look forward to working with
 the agencies following the approval --
- 9 Q. Okay.

7

8

12

13

14

15

16

- 10 A. -- and close, to identify those locations and work
 11 collaboratively with them.
 - Q. And would those five include phones at Rumney, New Hampshire and Ackworth, New Hampshire? The Rumney phone is currently pending installation and Ackworth is pending funding, that's my understanding.
 - A. Those would be in addition to anything that's currently under consideration.
- 18 O. So, --
- 19 A. So, those are then installed --
- 20 Q. So, those would be in addition to the five?
- 21 A. That would be correct.
- Q. And, so, presumably, a petition has not been filed with the Commission for designation as a public interest payphone, --

A. No.

1

6

7

8

20

21

22

23

- Q. -- that would happen after closing then?
- A. Again, the effort here is that this would be in addition to those that are either in today or that would be identified and installed prior to close.
 - Q. Right. So, you would submit a petition to the Commission for designation as a "public interest phone" in the future?
- 9 A. Yes, ma'am.
- Q. Okay. And, is the intent of the settlement to provide for installation of up to five phones or to require five phones?
- 13 A. Can you repeat your question?
- Q. Sure. Is the intent of the settlement to provide for
 the installation of up to five public interest
 payphones or to require five public interest payphones?
 And, this is really getting to how do you know at this
 point that there are five phones out there that are
 eligible for "public interest payphone" designation?
 - A. If it was determined that there weren't five that were eligible, we would fund and install those that were eligible. And, for the duration of this MOU, we would be able -- if there were additional open up to the amount we've identified, we would do those at that

1 time.

2

3

4

5

6

7

8

11

12

13

14

15

16

20

21

22

23

24

- Q. Okay. Great. And, there is a three year cutoff here in the MOU, I believe, right? What happens to the funding of those phones after the end of three years?
 - A. That would, you know, then that would go back to the rules within the statute, in terms of the Company's ability to continue to monitor, to examine, and to meet with the various agencies.
- 9 Q. Okay. Thanks. And, would the money to fund these
 10 phones be recovered through rates or shareholders?
 - A. These are instruments and telephones and services used,

 I believe, to provide for regulated service and access.

 And, therefore, they would be recovered.

MS. FABRIZIO: Okay. Thank you. That concludes my questions.

CMSR. BELOW: Yes. Good morning, Mr.

17 Nixon.

WITNESS NIXON: Good morning.

19 BY CMSR. BELOW:

- Q. With regard to the "soft disconnect", I think you said that that would enable people to call out to 911 or to the business office. Would that include the operator or just the business office number?
- A. It is to 911 and the local business office.

Q. 1 Okay. And, would it allow the local business office to 2 call in? 3 Α. I am not sure. Subject to check. 4 Okay. And, would it allow 911 to call in? Q. 5 I believe it does. But, again, we have a witness next Α. 6 week who can answer any technical questions like that, 7 but I -- subject to check. 8 Okay. And, also, I don't know to what extent there is Q. 9 automated 911 calling in service for emergency 10 notifications. But, if that capability was developed 11 and it was technically feasible, would you allow 12 automated 911 dialing in for emergency notification 13 purposes? 14 We would. Α. 15 CMSR. BELOW: Okay. Thank you. 16 CHAIRMAN GETZ: Okay. Who would --17 well, I quess, is there any redirect? 18 MR. COOLBROTH: No, Mr. Chairman. 19 CHAIRMAN GETZ: Is anybody, in addition 20 to Mr. Linder, who would like to make a comment or closing 21 statement? 22 (No verbal response) 23 CHAIRMAN GETZ: Then, Mr. Linder,

24

please.

2

4

3

5 6

7

8

9 10

11

12

13 14

15

16

17

18

19

20

21

22 23

24

MR. LINDER: Thank you, Mr. Chairman.

Mr. Chairman, Commissioners, Irene Schmitt has authorized New Hampshire Legal Assistance to make the following statement on her behalf, because she is unable to be here today. Mrs. Schmitt has two items that she would like to offer to the Commission in support of this memorandum of understanding. The first is that, when this case began earlier this year, Ms. Schmitt identified certain issues that she was interested in pursuing. And, she identified these issues in her Petition for Intervention, which was filed in February of this year, and also in her oral preliminary statement of position, which was made at the prehearing conference on February 27th of this year. And, among the issues were included the following four: first being the expansion of the Lifeline and Link-up Telephone Assistance Programs. And, the second one was implementation of some form of soft dial tone or soft disconnect. The third issue she had identified was preserving basic services. And, the fourth was support for payphones and public interest payphones.

These issues that she identified in her preliminary statement of position are issues of high importance to New Hampshire Legal Assistance's low income and elderly and disabled clients. By entering into this

memorandum of understanding, FairPoint has committed to undertake certain obligations that Mr. Smith -- or, that Mr. Nixon described in his testimony, with respect to the above issues, as a condition of approval of the proposed transaction. The undertakings, these undertakings by FairPoint, in our view, will significantly benefit FairPoint's low income, elderly and disabled customers.

Accordingly, Mrs. Schmitt believes that this memorandum of understanding is for the public good and is in the public interest. And, accordingly, both Ms. Schmitt and New Hampshire Legal Assistance look forward to working with FairPoint in carrying out the items set forth in the memorandum of understanding.

The second item is that Ms. Schmitt's preliminary statement of position did not list certain other issues, which are currently before this Commission in this case, such as the financial and transactional issues. And, by entering into this memorandum of understanding, Mrs. Schmitt is not expressing an opinion with respect to these financial and other transactional issues, but defers to the expertise and to the wisdom of the Commission in evaluating these various aspects of the transaction. And, accordingly, Ms. Schmitt supports this proposed merger transaction and supports the approval of

1 this memorandum of understanding. And, lastly, on a more personal note, 2 3 both Ms. Schmitt and New Hampshire Legal Assistance would like to express their appreciation to Mr. Nixon and to 4 5 FairPoint in basically stepping up to the plate and 6 addressing these issues of serious concern to the low 7 income community and making them part of this memorandum 8 of understanding. Thank you. 9 CHAIRMAN GETZ: Thank you, Mr. Linder. 10 Is there anything else on this subject? (No verbal response) 11 12 CHAIRMAN GETZ: Okay. Hearing nothing 13 -- Ms. Hatfield? 14 Thank you. May I inquire MS. HATFIELD: 15 of Attorney Linder briefly? 16 CHAIRMAN GETZ: Sure. 17 MS. HATFIELD: Mr. Linder, I just want 18

MS. HATFIELD: Mr. Linder, I just want to be clear that I think you said that the MOU and Ms. Schmitt don't express any opinion on the overarching issue in the case related to financial and transactional issues, and that you deferred to the Commission on those issues. But, then, I think you said that she "supports the transaction". Can I take from that that she supports the transaction subject to the Commission making a finding

19

20

21

22

23

| 1 | that the overall transaction is in the public interest? |
|----|---|
| 2 | MR. LINDER: That's correct. The |
| 3 | memorandum of understanding is intended to be part of the |
| 4 | Commission's approval process for this transaction. |
| 5 | MS. HATFIELD: Thank you. |
| 6 | CHAIRMAN GETZ: Thank you. Okay. Then, |
| 7 | thank you, Mr. Nixon. You're excused. We'll see you next |
| 8 | week. |
| 9 | WITNESS NIXON: Thank you. |
| 10 | MS. HATFIELD: Actually, Mr. Chairman, I |
| 11 | have I think this MOU might actually be "Schmitt Number |
| 12 | 2", if her testimony is "Schmitt Number 1". |
| 13 | MR. LINDER: Mr. Chairman? |
| 14 | CHAIRMAN GETZ: The list I have only has |
| 15 | one entry, and it says the "MOU". |
| 16 | MR. LINDER: To clarify, when New |
| 17 | Hampshire Legal Assistance filed this MOU, on the cover |
| 18 | letter it indicated that we were substituting the |
| 19 | memorandum of understanding for the prefiled direct |
| 20 | testimony of Ms. Schmitt. And, therefore, it is not |
| 21 | the direct testimony is not being offered in this |
| 22 | proceeding, and our only exhibit is this memorandum of |
| 23 | understanding, which is marked as "Schmitt Number 1". |
| 24 | CHAIRMAN GETZ: Is there any concern |

| 1 | about that? |
|----|--|
| 2 | MR. LINDER: But we're happy to have the |
| 3 | Schmitt direct marked as "Exhibit Number 2", in the event |
| 4 | that the Commission would like to have it so marked. |
| 5 | MS. HATFIELD: It would certainly be the |
| 6 | OCA's preference that Ms. Schmitt's testimony remain in |
| 7 | the record, and that the MOU be additional. |
| 8 | CHAIRMAN GETZ: And, I guess there's the |
| 9 | issue that she's never been sworn and subject to cross. |
| 10 | But it seems like the MOU is consistent with the substance |
| 11 | of her testimony. Is there any objection to marking both |
| 12 | as exhibits in this proceeding, Mr. Coolbroth? |
| 13 | MR. COOLBROTH: I think, for |
| 14 | Ms. Schmitt's testimony, if it's marked for the purpose of |
| 15 | identifying what her initial concerns were, and with the |
| 16 | understanding that the memorandum of understanding |
| 17 | resolves those concerns, we would not have an objection. |
| 18 | CHAIRMAN GETZ: Okay. Any objection to |
| 19 | that framing of the issues? |
| 20 | (No verbal response) |
| 21 | CHAIRMAN GETZ: Okay. |
| 22 | MR. LINDER: We're happy to do whatever |
| 23 | the Commission would like. |
| 24 | CHAIRMAN GETZ: Okay. We'll mark |

| 1 | Ms. Schmitt's testimony as "Exhibit Number 2" under NHLA, |
|----|--|
| 2 | and take notice of Mr. Coolbroth's description of the |
| 3 | situation. |
| 4 | (The document, as described, was |
| 5 | herewith marked as Schmitt Exhibit 2 for |
| 6 | identification.) |
| 7 | MR. LINDER: Mr. Chairman, in view of |
| 8 | the fact that it's been marked, would the Commission like |
| 9 | additional copies for the reporter and clerk? I can |
| 10 | supply those, but |
| 11 | CHAIRMAN GETZ: I think we have all of |
| 12 | that. So, we'll take care of that ministerial matter. |
| 13 | Thank you, Mr. Linder. |
| 14 | MR. LINDER: Thank you very much. |
| 15 | CHAIRMAN GETZ: Okay. Then, we're up to |
| 16 | Issue Number 3. And, does Staff or anyone know where Mr. |
| 17 | Eaton is, and we can hear oral argument? |
| 18 | (Short pause.) |
| 19 | CHAIRMAN GETZ: Okay. We're back on the |
| 20 | record in DT 07-011, moving to hearing oral argument on |
| 21 | the motion by Verizon to exclude testimony from Unitil and |
| 22 | PSNH about tree-trimming expenses. Let's talk about |
| 23 | procedure. I expect that Ms. Knowlton will go first. It |
| 24 | appears both Mr. Eaton and Mr. Epler would like to argue |

| 1 | today or what's the pleasure, gentlemen? |
|-----|--|
| 2 | MR. EATON: I think we'd both like to |
| 3 | argue. I don't mind going first. |
| 4 | CHAIRMAN GETZ: Okay. Is there anyone |
| 5 | else who is seeking to take a position today? |
| 6 | MS. HATFIELD: Yes, Mr. Chairman. |
| 7 | Actually, Ms. Hollenberg would like to make a statement on |
| 8 | behalf of the OCA. |
| 9 | CHAIRMAN GETZ: Okay. And, anything |
| 10 | from Staff? |
| 11 | MS. FABRIZIO: And, I'll have a |
| 12 | statement, not necessarily a position. |
| 13 | MR. COOLBROTH: And, a brief statement |
| 14 | from FairPoint, Mr. Chairman. |
| 15 | MR. DEL VECCHIO: And, I would ask, Mr. |
| 16 | Chairman, that Verizon have a reasonable opportunity to |
| 17 | reply. |
| 18 | CHAIRMAN GETZ: Yes. I'm thinking here |
| 19 | then it would trying to think what's the appropriate |
| 20 | order, certainly starting out with Verizon, with Ms. |
| 21 | Knowlton, and then I guess I would go to Mr. Coolbroth, |
| 22 | then to Ms. Hatfield, then to Ms. Fabrizio, then to Mr. |
| 23 | Eaton and Mr. Epler. And, then, the last chance for |
| 2.4 | rebuttal back to Me Knowlton. To there any objection to |

that process?

2

1

3

4

5

6 7

8

9

10 11

12

13

14

15 16

17

18 19

20

21

22

23

24

(No verbal response)

CHAIRMAN GETZ: Okav. Ms. Knowlton.

MS. KNOWLTON: Thank you, Chairman and

Commissioners, for the opportunity to provide the oral argument on Verizon's motion to exclude testimony and dismiss the intervenors' requests that reimbursement for maintenance expenses be imposed as a condition upon approval of the petition. As we've indicated in our motion, the electric utilities essentially have submitted a claim for money damages in this case, and we do not believe that the Commission has jurisdiction over that claim. The first issue that I would like to address is the timeliness of our motion. PSNH claims that the motion is untimely, and that is incorrect. There is no time that was set forth in the procedural schedule in this case for filing motions. There certainly is no statute or rule that governs the time frame or limits the time frame in any way. And, I would indicate that it's certainly appropriate for the Commission to rule on the admissibility of a witness's testimony any time prior to that testimony of that witness. And, in fact, I would note that this week, when we had a witness on the stand, the Office of Consumer Advocate moved to strike a portion

1

3

4

5

6

7

8

9

10

11 12

13

14

15

16

17

18

19

20

21

22

23

24

of the testimony of a witness that had been prefiled. The Commission considered and ruled on that motion. And, I would ask that the Commission consider this motion and rule on it as well.

As I've indicated in this case, the electric utilities filed testimony seeking multiple conditions as part of the transfer. Only last week did the Electrics and FairPoint file two memorandum of understanding resolving all of issues between FairPoint and the Electrics. At the same time, and in that same time frame, the electric utilities' counsel submitted or indicated the amount of time that they sought or would seek for cross-examination on the only issue that remained from their testimony, which is whether their money damages claim should be granted, and indicated that they wanted to spend three and a half hours cross-examining a company -one Verizon witness on this one issue, in effect, turning this proceeding into a mini-trial on money damages. I would submit that that is not -- the Commission doesn't have jurisdiction to decide and rule on that money damages claim in the first instance, and that it's entirely appropriate for the Commission to now consider whether or not it should allocate three and a half hours of precious time in the proceeding to something over which it has no

| 1 | jurisdiction. |
|-----|--|
| 2 | CHAIRMAN GETZ: Well, can we address the |
| 3 | jurisdiction issue? |
| 4 | MS. KNOWLTON: Sure. |
| 5 | CHAIRMAN GETZ: If we don't have |
| 6 | jurisdiction, who has jurisdiction? |
| 7 | MS. KNOWLTON: The Superior Court has |
| 8 | jurisdiction over the claim. And, I think |
| 9 | CHAIRMAN GETZ: And, jurisdiction over |
| 10 | that claim because it's a garden variety contract dispute |
| 11 | between two independent parties? |
| 12 | MS. KNOWLTON: It's a contract dispute |
| 13 | between two parties. And, I would note ironically that |
| 14 | PSNH itself came before this Commission a couple years ago |
| 15 | when it had a dispute with one of its customers, and a |
| 16 | customer who sought money damages against the utility. |
| 17 | And, this Commission itself found in that case that it |
| 18 | didn't have the right to award money damages, that it |
| 19 | wasn't going to conduct a trial and, essentially, you |
| 20 | know, act as a judge, taking evidence from a plaintiff and |
| 21 | hearing defenses asserted by a defendant, and said, you |
| 22 | know, "we don't have the jurisdiction to do that and we're |
| 23 | not going to do it." And said "go to Superior Court if |
| 2.4 | you have that claim." And, PSNH has that same right here. |

and Unitil. They can go to Superior Court and they can submit their claim.

This is a contract that has never been approved by the Commission, excuse me, two contracts, they're joint ownership agreements that have never been approved by this Commission. It's a question of contract interpretation and whether a party who claims they have been damaged should be awarded money as part of that contract.

I would note that PSNH takes the position in its objection that, because the Commission has jurisdiction under RSA 374:30 to consider and approve the transfer of the Verizon assets that are before it, that it can impose any conditions that it wants on the transfer. Our position is, is that, if the Commission doesn't have jurisdiction on the underlying condition that is sought, in the first instance, that RSA 374:30 then doesn't confer upon it the jurisdiction to impose that condition. If the ——

CHAIRMAN GETZ: Let me return back to jurisdiction please. Do I understand correctly that the underlying dispute arises out of or is incidental to the utility obligation, at least the argument is that it arises out of Verizon's failure to meet its obligations

that are jurisdictional?

MS. KNOWLTON: The dispute arises under the Joint Ownership Agreement and the IOPs that are attached to it, and whether or not tree-trimming that Unitil and PSNH has conducted, first of all, was agreed to by Verizon, which it was not. And, if not, whether or not -- or, if so, whether or not the electric utilities are entitled to payment for that.

CHAIRMAN GETZ: But doesn't that go to the fundamental issue of reliability of service and adequacy of service that the Commission has jurisdiction over?

MS. KNOWLTON: I don't believe it's a question of adequacy or reliability of service. It's a question of "whether a private contract between two parties has a place here before this Commission?" It's not a question of "whether Verizon is providing adequate service through its telco lines or Unitil and PSNH are?" It's a question of "whether one party that provided service to another party, pursuant to a private contract, is not before this Commission, never has been before this Commission, whether, you know, a dispute can be heard here?"

CHAIRMAN GETZ: There was one statement

NH PUBLIC UTILITIES COMMISSION DT 07-011

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

in your motion I just wanted to clarify and make sure.

You talked, on Page 3, in Paragraph 7, about that the

"role of the Commission is to safeguard public interest,
than rather to resolve contractual disputes between
private entities that are better left to the courts."

And, when I read that, I was wondering if this -- you were
saying this is an issue of possibly concurrent
jurisdiction, where it's better to do it one place than
the other. But you're taking the position that we have no
jurisdiction at all?

MS. KNOWLTON: That's correct. You have no jurisdiction over this money damages claim. And, I would note that -- that the public interest issue that is implicated here is implicated between FairPoint and the electric utilities on a prospective basis. And, what I mean by that is, on a going-forward basis, you know, have -- is the relationship that the MOU contemplates between FairPoint and the electric utilities appropriate. don't believe that retrospectively the Commission can look back at this private contract and make a determination of the parties' obligations under it. I just don't think that's within the Commission's jurisdiction. And, this is an agency of limited jurisdiction. If the Legislature hasn't granted you jurisdiction either expressly or fairly

implied, the Commission doesn't have it. The Supreme Court told us in the *Nelson* case that, just because a utility is a party to a contract, it doesn't mean that the Commission has jurisdiction.

You know, and I would note that, you know, if you look at the two MOUs between FairPoint and Unitil and PSNH respectively, they have included language in those MOUs which does confer jurisdiction on the Commission. And, I would ask "why is that necessary to include that, if there was any question about the Commission's jurisdiction or if the Commission's jurisdiction was clear under the Joint Ownership Agreements?"

I submit that the Commission doesn't have jurisdiction, which is why they are now saying in these MOUs that it does. We had another example this morning. Less than an hour ago we had MOUs from various telephone companies, you know, we heard testimony on that. Private agreements between two telephone companies, we heard today that no Commission approval is being sought over those agreements. And, if you look at those agreements, there is a provision in there that, in each of those agreements, that states that the parties voluntarily submit those agreements to the Commission's jurisdiction.

| Τ | If you look at these Joint Ownership Agreements, there's |
|----|--|
| 2 | nothing in the agreements themselves that even |
| 3 | contemplates the Commission. There's no language in there |
| 4 | governing dispute resolution that where the parties |
| 5 | voluntarily concede jurisdiction. So, our view is that, |
| 6 | statutorily, the Commission doesn't have jurisdiction, and |
| 7 | there's no voluntary concession of jurisdiction in the |
| 8 | agreements. And that, if the Commission were to |
| 9 | CHAIRMAN GETZ: No voluntary concession |
| 10 | by? |
| 11 | MS. KNOWLTON: By Unitil, PSNH, and |
| 12 | Verizon under the Joint Ownership Agreements. There's no |
| 13 | provision in the Joint Ownership Agreements, you know, |
| 14 | called "dispute resolution" or "venue" or "governing law" |
| 15 | that says, you know, "any dispute arising under this |
| 16 | agreement is subject to the jurisdiction of the New |
| 17 | Hampshire Public Utilities Commission." |
| 18 | CHAIRMAN GETZ: Could you get back to |
| 19 | the issue of and I think you started to talk about your |
| 20 | view of our authority to impose conditions? |
| 21 | MS. KNOWLTON: Correct. And, Verizon's |
| 22 | position is, is that the Commission can only impose those |
| 23 | conditions for which it has jurisdiction in the first |
| 24 | instance So you know I'm trying to think of another |

1 example. Certainly, I don't think the Commission could 2 impose a jurisdiction regarding, you know, Mr. Del 3 Vecchio, wireless obligations. Commission doesn't have jurisdiction over wireless, it couldn't impose a condition 4 5 regarding wireless as part of its consideration of the 6 transfer. So, you have to have that jurisdiction in the 7 first instance over the issue that is the subject matter 8 of the condition. And, I would submit that that doesn't exist here. 9 10 MR. DEL VECCHIO: If I might also,

11

12

13

14

15

16

17

18

19

20

21

22

23

24

excuse me, Ms. Knowlton, add, to refresh the Commission's In the past, Verizon has been a party to recollection. other instances where the issue of monetary damages specifically arose in connection with our relationship with other utilities. And, the fact that it was a relationship with a utility does not in and of itself render authority to the Commission. The first example that comes to mind is the Performance Assurance Plan. The penalties associated with that, this Commission ruled in that docket, could not be conditioned. Verizon had to voluntarily agree to that condition in the course of the Section 271 proceeding. That is precedence that is directly applicable in this instance. Another instance --CHAIRMAN GETZ: Is there a difference

there between basically compensatory damages and punitive damages?

MR. DEL VECCHIO: No, those are compensatory damages. I mean, there are different strategies. But, if you look at the Commission's order in that proceeding, Mr. Chairman, I think you would agree with me that it wasn't a function of whether the damages are extraordinary or not. It was a function of whether it's a monetary damage. And, this Commission squarely held, and they held subsequently, we didn't add all of the cases in which this Commission has held, but I have been before this Commission on a variety of occasions on this very issue, if you don't have the authority, the fact that it has to do with the provision of service between utilities, communications utilities, electric utilities, in itself doesn't provide that authority.

The second instance more recently was a dispute that Verizon had with GNAPS. This Commission ruled in that GNAPS order that they're not a court of general jurisdiction. And, the fact that you had a dispute between two telephone utilities regarding interconnection, which is essential to the provision of telephone service as between the customers of those two carriers doesn't in and of itself render authority to this

Commission.

2 CHAIRMAN GETZ: We don't have a yellow

3 or red light.

MS. KNOWLTON: You should.

CHAIRMAN GETZ: We have yellow and red

folders, but we'll give you a minute to wrap up.

MS. KNOWLTON: Okay. The last point I'd like to make is that PSNH cites to the Claremont Gas case, which I don't believe has any relevance here. In that case, the Commission, in the discontinuance of a franchise, had some concerns about safety issues and how some residual gas was going to get out of some pipelines, and imposed a condition regarding that, to ensure that the gas was safely removed from the pipelines. And, I really believe that's very different than what we're considering here. As Mr. Del Vecchio said, this is a, you know, a dispute between two utilities, but that doesn't, by its very nature, subject the dispute to this Commission's jurisdiction.

So, we would ask that you grant

Verizon's motion, that you exclude the Unitil and PSNH

testimony on this issue, and that you decline to impose
any condition whatsoever regarding the electric utilities'

claim for tree-trimming expenses as part of the approval

1 of the transfer that's before you. 2 CHAIRMAN GETZ: Thank you. 3 MS. KNOWLTON: Thank you. 4 CHAIRMAN GETZ: Mr. Coolbroth. 5 MR. COOLBROTH: Thank you, Mr. Chairman. 6 Just briefly. FairPoint had extensive discussions with 7 New Hampshire's electric utilities, and did what it could 8 to work out the arrangements regarding mutual handling of 9 joint poles in New Hampshire following the merger. Those 10 are issues over which FairPoint will have control. These 11 claims relate to prior matters associated with the 12 relationship between Verizon and electric utilities, over 13 which -- with which we had no involvement, as to which we 14 have no facts. And, we did not intend, by this memorandum 15 of understanding, to cover those issues at all. 16 not intend to cover the merits of the claims, we did not 17 intend to cover where those claims could be asserted, 18 including here. 19 So, we view the memorandum of 20 understanding to be prospective only, and we did not 21 intend by that to have any impact one way or another about whether the electric utilities could assert those claims. 22 23 CHAIRMAN GETZ: All right. Thank you. 24 Ms. Hatfield. Or, I'm sorry, Ms. Hollenberg.

| 1 | MS. HOLLENBERG: That's okay. Thank |
|-----|--|
| 2 | you. I just would like to enter a statement on behalf of |
| 3 | the OCA. The OCA is concerned about the disputes between |
| 4 | Verizon and PSNH and Verizon and Unitil, which are related |
| 5 | to their joint ownership of utility poles. To the extent |
| 6 | that Verizon owes money to PSNH and Unitil, the electric |
| 7 | utilities may seek to recover these amounts through their |
| 8 | from their ratepayers. And, in fact, in the most |
| 9 | recent Unitil and PSNH rate cases, these electric |
| 10 | utilities attempted to do just that. The OCA objected to |
| 11 | such recovery in those cases, and continue to oppose any |
| 12 | recovery of these amounts from PSNH and Unitil's |
| 13 | ratepayers, as Verizon ratepayers have already paid these |
| 14 | amounts through their rates charged by Verizon. |
| 15 | The OCA views the timing of the filing |
| 16 | of Verizon's motions as untimely and unfair. And, we |
| 17 | support PSNH's and Unitil's attempts to recover these |
| 18 | amounts from Verizon. Thank you. |
| 19 | CHAIRMAN GETZ: Thank you. |
| 20 | Ms. Fabrizio. |
| 21 | MS. FABRIZIO: Thank you, Mr. Chairman. |
| 22 | Staff disagrees with Verizon's position on jurisdiction. |
| 23 | We believe that the joint pole agreements fall squarely |
| 2.4 | within the Commission's jurisdiction under, first, RSA |

374:1, in which public utilities are obligated to provide safe and adequate service, and then through RSA 374:3, in which the Commission has a mandate to ensure that those obligations are met.

That said, while I do not have a position on the substance of the dispute at issue here, Staff was actually asked not to participate in any settlement discussions between the electric companies and the telephone companies in this proceeding. My concern is that the record, at this late stage in this proceeding, may not be adequate for you to fairly adjudicate the issues that have been raised. And, I also have a concern that, because of the timing of this issue, that this whole proceeding not be delayed on this discrete issue. While offering no opinion as to how to resolve that procedurally, I express that concern. Thank you.

CHAIRMAN GETZ: Thank you. Mr. Eaton -- or, Mr. Epler?

MR. EPLER: Is it possible to get a clarification of what that means? I mean, this request that the proceeding "not be unduly delayed", does that mean that you're saying that this issue not be heard in this proceeding? That we not allocate the time to it?

CHAIRMAN GETZ: Well, actually, rather

1 than have cross-argument among the parties that are making 2 oral argument, if you have a concern about that, you can 3 express that when you have your opportunity to speak. 4 MR. EPLER: Yes. Thank you. 5 CHAIRMAN GETZ: Mr. Eaton. 6 Thank you, Mr. Chairman. MR. EATON:

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

we stated in our objection, we think this objection -- or, the motion was filed too late. Right now, we're in the middle of hearings and we are arguing this motion. made this clear to the Verizon representatives of what we were going to ask for in our testimony. We asked for it in our testimony. They filed data requests on that issue. We answered those data requests. And, we got this motion on the morning of the first day of the hearings. except for the fact that I agreed to monitor that first day for Mr. Epler and Attorney Blackmore of National Grid, we didn't intend to appear that day, because we had no So, I wouldn't have been aware of this, except by an e-mail, and wouldn't have been able to ask the Commission for an opportunity to respond.

> CMSR. BELOW: So, do --

This hearing could have MR. EATON: happened in August, it could have happened in September, the hearing on this motion that we're having right now.

NH PUBLIC UTILITIES COMMISSION DT 07-011

But they chose to file it when the hearings began.

2

1

CMSR. BELOW: Do you think it's unfair

3

out of -- I mean, too late because it's just generally

4

unfair or is there some specific rule or statute that you

5

think is being violated?

6

MR. EATON: I think there's -- I think

7

8 hearings on the merits, and this is a procedural error, a

procedural matters ought to be taken up before the

9

procedural problem that should have been addressed

10

I don't cite to any statutes in my objection.

11

And, it's a matter of the Commission's discretion to hear

12

it and the discretion -- and the Commission's conduct of

13

its own proceedings.

14

15

16

17

18

19

20

21

22

23

24

Getting to the merits, we believe that the scope of the proceeding is adequate to impose conditions. This has been done under 378:30. Things such as adding a New Hampshire person to the Board of Directors of Consolidated Edison, when the Northeast Utilities and Consolidated Edison merger was taking place. As far as we know, the way this transaction is handled, the merger involves spinning off Verizon's assets into a separate corporation. And, the results of the merger may mean there are no Verizon assets left in the state. This is -this is common to have consideration of conditions on the

merger, and we think, in good faith, given the ample evidence that you've never seen in the pole docket, there's reason to have Verizon pay these amounts as a condition of approval of the merger.

Stop right there, Mr. Eaton? Is there a different -- it appears to me there's at least two different ways to look at that. Either we litigate this and make a decision, and that amount is handled as a condition. Or, was there also the thought that some amount of money be held in escrow, and it be litigated after? Those are the two options that occur to me. Because it gets back to -- I don't want to overburden you with this. The questions that occur to me on this piece is "Is this the right forum? Is this the right time to be handling these discrete issues?"

MR. EATON: I suppose the Commission could order that money be escrowed and have this into another proceeding. But we will still have the arguments that there is no jurisdiction from Verizon. I believe our issues are discrete, and we won't need much time to present them, and we will when the Commission schedules our witnesses and the rebuttal testimony from Mr. Nestor. So, I don't think it will unduly delay these proceedings to hear these issues. They certainly relate to the same

1

3

4

5

6

7

9

10

11

12

13

14

15

16

17

18

1920

21

22

23

24

issues going forward that we agreed with FairPoint to do.

And, if you look at those, those MOUs, they mostly involve asking FairPoint to act fairly with PSNH and to abide by the Intercompany Operating Procedures.

The reason -- The reason we ask that they agree to the jurisdiction of the Commission, because we think it's so obvious the Commission has jurisdiction over two utilities that have an agreement, the agreement has been approved by the -- has been authorized by the PUC with the orders I attached to my objection. And, that authorization is part of the PUC's statutes. It's the second sentence in RSA 378:28, which says "the Commission may authorize the companies to jointly own poles." That order could be -- could be rescinded, amended or annulled simply by the Commission holding a hearing under 365:28, and say "Wait a minute. We don't think this Joint Ownership Agreement is working well. We think, in the interest of quality service to customers, that that agreement ought to be looked at by the Commission and see if the utilities could do better."

CHAIRMAN GETZ: You spoke at one point about the cross-examination of Mr. Nestor. I guess, to the extent that there is an issue about the sufficiency of the record as it stands, as intimated by Ms. Fabrizio, is

| 1 | that how you would seek to be curing that deficiency? |
|----|--|
| 2 | That your position is, based on your prefiled and through |
| 3 | the cross, then we'll be in a position to have the facts |
| 4 | sufficient to make a finding? |
| 5 | MR. EATON: Right. Because the amount |
| 6 | that PSNH is seeking is the same amount that the |
| 7 | settlement agreement in our recent rate case provided that |
| 8 | PSNH would not collect. It's the \$506,000 as part of our |
| 9 | settlement agreement. There's no detailed analysis of |
| 10 | what that amount is. It is what Mr. Mullen of the Staff |
| 11 | computed and recommended that the Commission disallow. |
| 12 | So, there's no difficult factual matters to decide. And, |
| 13 | it will just be the cross-examination and our prefiled |
| 14 | testimony. |
| 15 | Finally, something I just thought about |
| 16 | this morning, which I apologize for not having advised the |
| 17 | Commission or Verizon, was the fact that Mr. Coolbroth's |
| 18 | client sued Public Service Company in Superior Court, this |
| 19 | is Franklin Power. |
| 20 | MR. COOLBROTH: I was going to say. |
| | |

MR. EATON: It was your client.

Franklin Power, and PSNH was also sued by Pinetree Power and Bridgewater Power in Superior Court regarding our rate orders. And, in those cases, PSNH moved to have the case

21

22

23

24

NH PUBLIC UTILITIES COMMISSION DT 07-011

| | brought here and filed a petition here to have those |
|---|--|
| | cases. And, the court found, in both of those cases, that |
| | there was concurrent jurisdiction. However, primary |
| | jurisdiction belonged at the Public Utilities Commission. |
| | That means that this is the agency with the peculiar |
| | expertise to see whether 8 feet of clearance around |
| | electric wires is prudent or whether the telephone company |
| | has a need for trimming in order to provide reliable |
| | telephone service. I don't think a Superior Court judge |
| | or a Superior Court jury has nearly the expertise of this |
| | agency to decide issues that arise under the Intercompany |
| | Operating Procedures. And, that the case that the court |
| | relied on in those proceedings was New Hampshire Division |
| I | of Human Resources versus Allard, and that's found at 138 |
| | New Hampshire 604 and the ruling is at 606 to 607. So, I |
| | believe |
| | CHAIRMAN GETZ: Say that again? What's |
| | the cite again, 1 |
| | MR. EATON: 138 New Hampshire 604, and |

MR. EATON: 138 New Hampshire 604, and the specific ruling is at 606 to 607. It's a 1994 case. So that I think the Commission has primary jurisdiction to resolve this matter, and it is uniquely within its expertise.

CHAIRMAN GETZ: Thank you.

| 1 | CMSR. BELOW: Wait, Wait. I have a few |
|----|--|
| 2 | questions. Do you know if the Joint Ownership Agreement |
| 3 | has a governance provision? |
| 4 | MR. EATON: No, it does not. |
| 5 | CMSR. BELOW: It does not. Who's the |
| 6 | counterparty with PSNH in the Joint Ownership Agreement, |
| 7 | the precise counterparty? |
| 8 | MR. EATON: I'm not sure. I have a |
| 9 | portion of it in |
| 10 | CMSR. BELOW: Do we have a copy of the |
| 11 | Joint Ownership Agreement as an exhibit or on file |
| 12 | anywhere? Could we make a record request of it? |
| 13 | CHAIRMAN GETZ: Yes. To the extent we |
| 14 | don't have it, let's |
| 15 | MS. FABRIZIO: I think we have copies |
| 16 | that were obtained through discovery, which is not yet |
| 17 | before the Commission, in the poles docket. But they are |
| 18 | not typically filed with the Commission, is my |
| 19 | understanding. I think a record request would be |
| 20 | MR. EATON: The latest copy I have, |
| 21 | which is attached as "Attachment RTH-9" to Mr. Hybsch's |
| 22 | testimony is dated 1994, and it's between Public Service |
| 23 | Company of New Hampshire and NYNEX/New England. |
| 24 | CMSR. BELOW: And, is it your |

| 1 | understanding that Verizon New England is the successor to |
|----|--|
| 2 | NYNEX/New England? |
| 3 | MR. EATON: Yes. |
| 4 | CMSR. BELOW: And, would that also be |
| 5 | the other owner of the pole, I mean the other partial |
| 6 | owner? The Joint Ownership Agreement is with the other |
| 7 | owner, right? |
| 8 | MR. EATON: In our service territory, |
| 9 | yes. |
| 10 | CMSR. BELOW: And, is there an |
| 11 | assignability or transfer provision in the agreement? |
| 12 | MR. EATON: I do not know. |
| 13 | CMSR. BELOW: And, would you have an |
| 14 | opinion as to whether RSA 374:30, which specifies that the |
| 15 | Commission may, by general order, authorize a public |
| 16 | utility to transfer to another public utility a part |
| 17 | interest in poles, would that also apply if Verizon New |
| 18 | England was going to transfer its part interest to Telco |
| 19 | or Spinco, you know, another public utility? |
| 20 | MR. EATON: No. I believe the first |
| 21 | sentence of 374:30 applies to the transfer of assets, and |
| 22 | not a transfer of a joint ownership interest in the poles. |
| 23 | I think the second sentence is the authorization for the |
| 24 | Commission to allow PSNH and Verizon to and PSNH and |

| 1 | other telephone utilities to jointly own poles. |
|----|--|
| 2 | CMSR. BELOW: Okay. |
| 3 | CHAIRMAN GETZ: Yes, let's just make |
| 4 | sure we've gotten the full agreements. Ms. Knowlton? |
| 5 | MS. KNOWLTON: It's my understanding |
| 6 | that the PSNH Joint Ownership Agreement is not fully |
| 7 | attached to PSNH's testimony. It's only a partial. |
| 8 | MR. EATON: Only Intercompany Operating |
| 9 | Procedures were attached to our testimony. |
| 10 | MS. KNOWLTON: I would request that the |
| 11 | full agreement, if the Commission is interested in this |
| 12 | issue, that it look at the full agreement and not just one |
| 13 | of the IOPs. |
| 14 | CHAIRMAN GETZ: Yes, we'd like to see |
| 15 | the full agreement, and we'll reserve whatever your next |
| 16 | |
| 17 | MS. O'MARRA: 11, for Verizon. |
| 18 | CHAIRMAN GETZ: Well, I was going to say |
| 19 | PSNH. Though, it doesn't really matter, I guess. |
| 20 | MS. O'MARRA: PSNH would be 5. |
| 21 | CHAIRMAN GETZ: And, would the same |
| 22 | apply to Unitil? It has its own separate agreement, is |
| 23 | that that's correct? |
| 24 | MR. EPLER: Yes. we do. Commissioner. |

And, a full copy of that agreement has been attached to the testimony of Tom Meissner. And, I think that's been premarked as "Unitil Exhibit 1", if my memory serves me correctly.

MS. O'MARRA: Yes.

MR. EPLER: I think that agreement is dated 1996. And, I guess at that time it was still NYNEX?

MR. DEL VECCHIO: Yes, '96.

MR. EPLER: I believe Verizon New England is the successor to that agreement as well, and we may even have documentation of that.

CHAIRMAN GETZ: Okay. I see that in your prefiled testimony. So, if you could begin, Mr. Epler.

MR. EPLER: Thank you, Mr. Chairman,
Commissioners. Puc Rule 413.01 provides, at subpart (a),
"An ILEC shall construct, install, and maintain its plant
structures, equipment, and lines in accordance with the
National Electric Safety Code, 2002 Edition, and the
National Electric Safety Code is adopted by RSA 155-a:1,
IV." It also goes on to say, in subsection (c), that "An
ILEC shall, at regular intervals, test, inspect, perform
preventative maintenance designed to achieve sufficient,
safe, adequate, continuous operation of its system", and

continues thereafter.

Verizon does not have a maintenance trimming program for its jointly owned lines. They rely entirely on the maintenance trimming performed by their partners in ownership of those lines. If those partners, the electric companies, do not perform the maintenance trimming, they have no means to perform, I mean, they don't -- they don't do that. That's what we do as part of maintaining these lines.

Verizon makes essentially two arguments in its motion. First, that the disputes between the electric companies and Verizon are wholly irrelevant to the issue that's before you here under 374:30 and as to whether or not the transfer to FairPoint is in the public good. And, second, that the Commission is without jurisdiction to hear or resolve this dispute, and you've heard their arguments. That, basically, that this is a purely private matter regarding the interpretation of contract language, and, further, the Commission has no jurisdiction to fashion a remedy. And, needless to say, Unitil disagrees with this.

First, as to the first issue, to suggest that the review that this Commission is giving this transaction is only to look at post transaction I think is

an extremely narrow basis for review. The Commission, when it's looking at trying to determine public good, can also look at what the outstanding complaints are or outstanding issues under investigation before it. And, it has -- you have before you, in docket DM 05-172, an outstanding investigation that this trimming dispute is part of. And, it has been before this Commission for over two years. There have been multiple work sessions, there have been multiple rounds of discovery. Unitil initially, after the order of notice was issued, in a prehearing conference raised this issue. We've had this ongoing dispute. And, in your Order 24,587, you made the investigation of trimming expenses part of the investigation of that docket.

This issue has a direct impact upon the revenues of the electric companies, both PSNH and Unitil. During the pendency of the inquiry of the poles docket, there have been rate cases filed by both Unitil and PSNH. And, in both those cases, the Staff took the position to not allow the utilities full recovery of their trimming expenses. They didn't take that position because they felt that we were imprudent in our actions or that we hadn't done the trimming, but, essentially, Staff interpreted the Joint Ownership Agreements and the IOPs,

and said, "under these, Verizon owes money. And, companies, Unitil, PSNH, you've got to go and pursue Verizon." We're here now before you pursuing that.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

On the second issue, with regard to jurisdiction, I don't know if there is an issue that is more fundamental to what you regulate. The poles and the wires may not be the most sexy issue before this Commission, but they are the fundamental backbone of utility service. And, it touches upon the safety and reliability of the system. And, this Commission has seen that issue before, when, in the mid '90s, there was at least one and, I believe, several severe ice storms. as a result of that, there were inquiries as to -- and, because of the ice storms, there was severe loss of service impacting large sections of this state, and putting into question of safety that a -- a large section of the population. And, as a result of that, this Commission had a number of inquiries and investigations into the trimming practices of the state -- of the utilities. And, as a result of that, the electric utilities upped the maintenance and the trimming that they did on those lines.

So, clearly, this is a matter of -- that is of utmost importance to the maintenance of service and

safety to the citizens of this state. It is also a matter that touches upon rate equity. Because, essentially, when Verizon doesn't pay, and is essentially saying to the electric companies, you know, "we don't have any need for this trimming", and we have to bear this expense, it impacts our ratepayers. It also then impacts our shareholders, when we come before the Commission in a rate case, we have discussions with Staff, and Staff says "our position is we're not going to allow you to recover your full amounts." So, clearly, this issue touches fundamental issues that are within the jurisdiction of the Commission; safety, reliability, and rate equity.

Moreover, we recover in our rates trimming expenses from other attachees, Comcast, other

trimming expenses from other attachees, Comcast, other phone companies who are attachees to our poles, because our rates, how they're set before the FCC, include amounts for trimming. So, as a matter of fairness between attachees and between phone companies and in terms of a competition issue, all these other companies are paying in their rates trimming expenses. Verizon is the only one that is not pulling their fair share.

CHAIRMAN GETZ: Well, Mr. Epler, let me ask you pretty much the same question that I think I asked Mr. Eaton about. Is this the right forum, the only forum?

The right time, the only time? Is there risk of doing it later or elsewhere? Can you respond to those questions?

MR. EPLER: I absolutely do think it's the right forum, because, as I said, these are fundamental issues that --

CHAIRMAN GETZ: But, I'm sorry, by "right forum", I don't mean "PUC versus Superior Court". But this docket versus a separate docket?

MR. EPLER: Well, in this docket, my understanding is that you're deciding about whether or not this transaction is in the public good. As a result of this transaction, Verizon may be leaving the state. I'm not sure what, as a result of this transaction, your jurisdiction over Verizon is going to be. And, one of the issues, as to whether or not this is a good transaction, is "well, how does it deal with all the range of issues that you currently have before you in terms of Verizon?" And, is it fair to transfer assets, where FairPoint is saying "Hey, look, that's past. We have nothing to do with that." And, we're left with a mounting bill, and, you know, where is our recourse? And, we think our recourse is here, because of the fundamental nature of these issues.

I would also note, just so it's clear,

we have asked for recovery of amounts for 2005, 2006, and 2007. But that doesn't mean that Verizon paid in 2004 or 2003 or any time earlier. We just decided to take a particular period of time, because, in terms of the hoops that Verizon was asking us to jump through, in terms of billing and providing notice and so on, we feel we have the best documentation for that period. But they weren't paying earlier.

But, interestingly, the agreement we have with Verizon also covers our sister affiliate in Massachusetts, Fitch Gas & Electric Light Company. So, under this same Joint Operating Agreement, they were paying maintenance expenses for a period of time, up until we pointed it out to them here, and said "Well, what do mean", you know, we argued with them, "what do you mean you're not going to pay, you've been paying all along in Fitchburg". Lo and behold, as soon as we pointed it out to them that they had been paying in Fitchburg, those payments to Fitchburg stopped.

CHAIRMAN GETZ: Okay. Can you summarize?

CMSR. BELOW: Sure. Unitil has entered into a settlement agreement with FairPoint Communications, correct?

| 1 | MR. EPLER: Yes. |
|----|--|
| 2 | CMSR. BELOW: And, in that, you've |
| 3 | indicated that you would support the transaction, is that |
| 4 | correct? |
| 5 | MR. EPLER: Yes. |
| 6 | CMSR. BELOW: And, the conditions of |
| 7 | that support are expressed in that settlement agreement, |
| 8 | correct? |
| 9 | MR. EPLER: Yes, I can explain, or I |
| 10 | would like to explain. |
| 11 | CMSR. BELOW: Well, I'll just ask one |
| 12 | more question, then you can explain. |
| 13 | MR. EPLER: Sure. |
| 14 | CMSR. BELOW: Why, if you've agreed to |
| 15 | support the settlement agreement through the I mean, |
| 16 | agreed to support the merger, this transaction, through |
| 17 | that settlement agreement, why aren't you estopped from |
| 18 | proposing additional conditions? |
| 19 | MR. EPLER: Actually, I had a discussion |
| 20 | of this with counsel for FairPoint just about a week ago. |
| 21 | And, I think he would agree that what was intended by that |
| 22 | language in the MOU was that we agree going forward that |
| 23 | we have resolved the issues that we raised with respect to |
| 24 | FairPoint. And, so, looking at the issues that we raised |

with respect to prospective ownership, we agree that we've resolved them and we can support the transaction with respect to FairPoint.

But we still have these outstanding issues between Unitil and Verizon. And, we intend to raise them here and continue to argue that you need to address them here and resolve them, before you fully resolve this transaction and the transfer.

CHAIRMAN GETZ: Okay. Assume the yellow light is on, Mr. Epler.

(Laughter.)

MR. EPLER: Yes. I'm realizing that, so I am quickly looking to see if there's any particular point. No, I think I've laid out the basis of our argument. And, as we've indicated, we continue to believe this is the appropriate forum. And that, if you're looking at these overall issues as to whether or not this transaction is in the public good, then our issue is one that we believe is essential for you to look at in this.

CHAIRMAN GETZ: Thank you.

MR. EPLER: Thank you.

MS. HOLLENBERG: Excuse me, Mr.

Chairman, if I may make two points that one of which I

24 neglected --

CHAIRMAN GETZ: Well, Ms. Hollenberg, that's not the procedure we've agreed to here. So, we're turning to --

MS. HOLLENBERG: Thank you.

CHAIRMAN GETZ: -- Ms. Knowlton or

Mr. Del Vecchio.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

MS. KNOWLTON: Thank you.

CHAIRMAN GETZ: But I would like you to address one issue that was raised by Mr. Epler. And, this goes to your Paragraph 12, on Page 5, where you say that "The disputes are wholly irrelevant to whether the transfer of assets to FairPoint is in the public interest." And, when you're talking about "relevance" there, are you talking about that it's not jurisdictional or are you combining those concepts of jurisdictional and relevance? Because what occurs to me, and I think this may be consistent with my questions for Mr. Smith the other day, there's the issue of, is this transaction in the public interest for FairPoint to -- the acquisition be approved so they can do business in New Hampshire? But what about the other side of the coin, whether it's in the public good for Verizon to discontinue service, and how do we deal with obligations and what's -- what does it take for us to conclude that it's in the public good to relieve Verizon of its obligations? Which I take the argument here is this is one form of those kinds of obligations.

MS. KNOWLTON: I'll start by responding to that. I mean, we just heard Mr. Epler say that he believes that there are public safety issues that are implicated here. And, I think those public safety issues, to the extent that they exist, which Verizon does not concede, have been addressed with FairPoint in the MOU. To the extent that they have entered into additional provisions, clarified provisions in the Joint Ownership Agreement, those public safety issues, you know, go to the public good and will be -- and are addressed as to the prospective delivery of utility services.

The only piece of this that is left, as to Verizon, is a dispute over money. It's not a question about public safety, it's a question about money. And, I don't believe that it's ever too late for this Commission or for a party, to that matter, to a proceeding, to raise whether or not the Commission has subject matter jurisdiction. You know, we learned that recently in the Alden Greenwood case, it's never too late. And, there's certainly been no prejudice to any party. I don't believe that this Commission can confer jurisdiction upon itself where it doesn't otherwise exist, for example, by virtue

of creating some kind of escrow account. I just don't believe that -- that that would be legally allowable either.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

You know, I think, if the Commission goes back and looks at this case that Public Service was involved in back in 2001, which is found at 86NH407, that was a case where customers came and complained about voltage fluctuations in their service area. And, they claim that they had been damaged by those voltage fluctuations. And, certainly, one could construe voltage fluctuations as a service quality issue. And, in that case, the Commission could not have been more clear, that it could not provide the relief that those customers were seekina. Just quoting from the Commission's own order in that case, you held that the Commission lacks -- "lacks the authority to award civil damages to a utility customer as a result of service provided by a utility that is of a deficient quality." "The complainants would apparently have us superintend something like a civil lawsuit, in which the contending parties generate competing evidence, a verdict is rendered and the wronged party is made whole. Neither the statutes governing the Commission, nor the Administrative Procedure Act, permit the Commission to provide such a remedy."

I think that's exactly the case here.

There is -- You know, even if it relates to utility service, it doesn't mean that the Commission has jurisdiction because utility service is at issue, it's the nature of the claim, which is a claim for money.

Mr. Eaton and I believe Mr. Epler both indicated that there would be an impact on customers. Certainly, Verizon was not party of the PSNH rate case or any Unitil rate proceeding, and any admissions or agreements made by the electric companies in their rate cases would have no application to Verizon. Verizon has not been here for a rate case and is not recovering or seeking to recover these costs from its customers.

The docket that Mr. Epler referenced is currently open, but Verizon has consistently contested the Commission's jurisdiction to award the electric companies money damages as part of that docket. So, I don't think the mere existence of that docket alone gives you jurisdiction to give them the relief that they're now seeking.

And, certainly, there is nothing that precludes them from going to court. They're welcome to go over to the Superior Court and file a claim, if they believe they have one. And, they have chosen not to do

| 1 | that. And, I think that is very telling. |
|----|--|
| 2 | CHAIRMAN GETZ: Okay. Thank you. |
| 3 | MS. KNOWLTON: Thank you. |
| 4 | CHAIRMAN GETZ: It occurs to me that |
| 5 | there are at least a couple citations to Supreme Court |
| 6 | cases and PUC decisions that I don't think were part of |
| 7 | the written submissions. And, at the hazardous of getting |
| 8 | deluged, and I would hope that there might be some |
| 9 | agreement, if there is a list of citations to New |
| 10 | Hampshire Supreme Court cases or specific PUC decisions |
| 11 | that could be submitted by the close of business today, |
| 12 | that would be helpful for our deliberations. So, is that |
| 13 | something that the parties think that they could |
| 14 | accommodate? |
| 15 | MS. KNOWLTON: Are you asking that we |
| 16 | jointly file something or |
| 17 | CHAIRMAN GETZ: Well, what I'm trying to |
| 18 | do is I don't want to see a list of 700 cases. If I |
| 19 | could |
| 20 | MS. KNOWLTON: I mean, we certainly |
| 21 | would be glad to do that. Are you asking, though, that to |
| 22 | the extent that we referred to cases that are not cited in |
| 23 | our motion? |
| 24 | CHAIRMAN GETZ: Well, I quess, the cases |

| 1 | that were not cited in the written submissions, that were |
|----|---|
| 2 | referenced today, or if there are other New Hampshire |
| 3 | Supreme Court cases or PUC decisions that the parties |
| 4 | think are relevant, I'd like to see a list of citations |
| 5 | submitted by the close of business. |
| 6 | MS. KNOWLTON: We'd be glad to do that. |
| 7 | CHAIRMAN GETZ: And, hopeful that I'm |
| 8 | not reading cases all weekend. Okay. All right. Then, |
| 9 | we will I guess close this portion with respect to the |
| 10 | oral argument. |
| 11 | Is there anything else we need to |
| 12 | address today or in advance of returning to the hearings |
| 13 | on Monday morning? |
| 14 | (No verbal response) |
| 15 | CHAIRMAN GETZ: I see it's my |
| 16 | understanding that we will begin at 9:00 Monday morning |
| 17 | with the Brown/Harrington/Smee panel? |
| 18 | MR. McHUGH: Yes, Mr. Chairman. |
| 19 | CHAIRMAN GETZ: Okay. All right. Is |
| 20 | there anything else? Mr. Eaton? |
| 21 | MR. EATON: Are our witnesses still on |
| 22 | for Tuesday? |
| 23 | CHAIRMAN GETZ: Well, we |
| 24 | MR. DEL VECCHIO: Well, they may still |

| 1 | be on, Mr. Chairman, because I assume they're going to |
|----|--|
| 2 | discuss the issue of the MOUs. |
| 3 | MR. EATON: That's what I meant. |
| 4 | CHAIRMAN GETZ: Oh, the MOUs. Well, |
| 5 | this is what I'm looking at is the order of witnesses. |
| 6 | We have the Brown/Harrington/Smee panel, Mr. Sicker, Mr. |
| 7 | Nixon, then Mr. Falcone and Mr. King that we need to |
| 8 | reach. I don't know if it's possible to get all of them |
| 9 | done on Monday. My expectation is that the electric |
| 10 | witnesses would follow Mr. Falcone and King, then we would |
| 11 | go to Mr. Nestor. So, I'm not sure if it will be first |
| 12 | thing Tuesday, I'm hopeful it's Tuesday that that happens. |
| 13 | MR. EATON: I was mostly asking about |
| 14 | next week, whether my witness is not available after |
| 15 | next week. |
| 16 | CHAIRMAN GETZ: After next week? |
| 17 | MR. EATON: Yes. |
| 18 | (Laughter.) |
| 19 | MR. McHUGH: Nobody's available after |
| 20 | next week. |
| 21 | CHAIRMAN GETZ: All right. Anything |
| 22 | else? |
| 23 | (No verbal response) |
| 24 | CHAIRMAN GETZ: We've answered all the |

```
1
       questions? All right. Then, we're recessed until Monday
 2
       morning. Thank you, everyone.
 3
                   (Hearing adjourned at 12:29 p.m.)
 4
 5
 6
 7
 9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
```