

March 19, 2020

Debra A. Howland Executive Director NH Public Utilities Commission 21 S Fruit Street Concord, NH 03301

Dear Ms. Howland:

This letter is to request withdrawal of the Taylor Consulting and Contracting LLC's, New Hampshire Natural Gas License (DM 16-233).

We have not serviced customers within the past 120 days. Included is a copy of notice sent to our customers informing them of the change in service from Taylor Consulting & Contracting LLC to Albireo Energy LLC.

Please advise if anything else is needed to retire our license.

Best Regards,

Scott Stiner, General Manager

Albireo Energy, LLC



SAME GREAT PROVIDER, NEW NAME & EXPANDED SERVICES!

The Taylor team wishes to thank you for your continued business over these past years.

In November 2018, we notified you that Taylor Consulting merged with Albireo Energy. Over the past several months, Taylor has operated under the Albireo Energy umbrella and we are pleased to announce that, effective immediately, Taylor will now officially be renamed Albireo Energy. All of our operations, contracts and processes remain in full force and effect, but from now on we will be known as Albireo Energy.

PLEASE BE ADVISED THAT ALL PLATFORMS WILL BE DOWN EFFECTIVE FRIDAY, JULY 26TH FROM 5:00PM TO 8:00PM FOR THE SWITCHOVER

IMPORTANT!
Nothing about your service or contract commitments will change



You will see our name and brand changes in a few ways:

- All employees will now begin using their @albireoenergy.com email address, so please make sure you are still receiving our emails
- All phone numbers will remain the same, so you can reach all your contacts at the same numbers
- All our staff remains the same, please continue to reach out to your day to day contacts as before
- All customer facing portals (UM, UM mobile app and EnergyScorecard) will be branded as Albiero Energy. There will be no change to your user names or passwords
- The Taylor website (<u>www.taylorcc.com</u>) will now forward to the Albireo Energy website (<u>www.albireoenergy.com</u>) and the UM login will be on the Albireo Energy website
- Any future contracts will be with Albireo Energy and all active Taylor contracts will be assigned to Albireo Energy

CHECK US OUT!

Please contact our Energy Procurement Team at 1-800-809-0292 or email us at energyinfo@albireoenergy.com

BREAKING NEWS!

Taylor Merged with Albireo Energy

As a valued customer of Taylor Consulting and Contracting, we are pleased to inform you that we have merged with Albireo Energy, a national leader of smart building solutions, as of November 16, 2018. The Taylor staff, systems and services will remain unchanged and we will be conducting business as usual.

The merger will allow Taylor to rapidly expand its product line and footprint. We look forward to presenting new and enhanced offerings and how they can help you save money.

We are excited to be a part of the <u>Albireo Energy</u> and look forward to speaking with you about our new partnership.

Questions?

If you have any questions, please feel free to reach out to <u>Customer Service</u> or your Taylor representative and we will be happy to answer any questions you may have. Please make sure you distribute this information to anyone in your organization that would require this notice.

We look forward to continuing to deliver great service for your location and always find those opportunities to lower your energy costs.





Please visit us at:

AlbireoEnergy.com Linkedin.com/company/albireo-energy