

March 12, 2021

Debra A. Howland
Executive Director and Secretary
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM
Reporting Requirements
Docket No. DE 20-123

Dear Secretary Howland,

As required in the May 30, 2002 NHPUC Order 23,980 and the Electric Assistance Procedures Manuals, attached are the following monthly reports for February 2021 on Eversource's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

On March 2, 2021 the Program Administrator was provided customer billing and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of February 2021, Eversource expenses were \$57,015.33 below the Net SBC Funding. The net cumulative amount remitted by the New Hampshire State Treasury for program expenditures since inception stands at \$13,599,805.48.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,

Theresa Washington

Theresa Washington
Manager, Hardship Program and Protections

Electric Assistance Program System Benefits Charge Reconciliation Report February 2021

Eversource

Retail Delivery KWHs		646,102,576
SBC Low Income EAP Rate	\$	0.0015
SBC Low Income EAP Billed Amount	\$	969,153.86
Interest on 10% Reserve Fund Balance ⁽¹⁾	\$	55.92
SBC Low Income EAP Funding	\$	969,209.78
EAP Costs		
Discounts Applied to Customers' Bills	\$	916,115.01
Payments to Community Action Agencies-Jan 2021	\$	110,110.10
Incremental Program Expenditures	\$	-
Pre-program Arrears Recovery	\$	-
Total EAP Costs	\$	1,026,225.11
SBC Low Income EAP Balance	\$	(57,015.33)
Total Amount Due to Eversource	\$	57,015.33
Program to Date Reserve Balance	\$	372,886.38
⁽¹⁾ Interest on reserve at .23725%		
$\$372,886.38 * .19550\% * 28/365 = \55.92		

**Eversource
Electric Assistance Program
Number of Active EAP Participants by Discount Tier Levels and Amounts
As of February 2021**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
		1	0.0%	\$ -	0.0%
	7,273	2	29.0%	61,874.41	6.8%
	3,888	3	15.5%	85,656.68	9.3%
	4,373	4	17.5%	153,399.30	16.7%
	4,865	5	19.4%	237,251.88	25.9%
	<u>4,644</u>	6	<u>18.5%</u>	<u>377,932.74</u>	<u>41.3%</u>
TOTAL	25,043		100.0%	\$ 916,115.01	100.0%

***Discount Levels for Eversource:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
2	8%	150% to 60% (NHSMI)
3	22%	126% to 149%
4	36%	101% to 125%
5	52%	75% to 100%
6	76%	Up to 75%

EVERSOURCE
Electric Assistance Program
Aging Comparison Between EAP and Other Residential Customers
As of February 2021

	<u>EAP</u>		<u>Non-EAP</u>	
Average Bill (current month)	\$	93.82	\$	132.56
Average Past Due Amount	\$	497.65	\$	427.76
Total Included Accounts Receivable ⁽¹⁾	\$	9,715,328.66	\$	58,388,505.17
Number of Accounts ⁽¹⁾		25,023		417,982
Percent Past Due:	35.18%	8,803	12.19%	50,952
% Past due 30 days	30.15%	2,654	42.62%	21,716
% Past due 60 days	14.92%	1,313	17.24%	8,784
% Past due 90 days	54.93%	4,836	40.14%	20,452

⁽¹⁾ Includes all accounts.

Rate	EAP Level	EAP Discount %	Service Accounts
Rate R	2	8%	6,847
	3	22%	3,707
	4	36%	4,088
	5	52%	4,478
	6	76%	4,251
Rate R Total			23,371
Uncontrolled WH	2	8%	914
	3	22%	465
	4	36%	492
	5	52%	427
	6	76%	404
Uncontrolled WH Total			2,702
Controlled WH	2	8%	4
	3	22%	2
	4	36%	4
	5	52%	4
	6	76%	2
Controlled WH Total			16
HeatSmart	2	8%	38
	3	22%	22
	4	36%	29
	5	52%	33
	6	76%	25
HeatSmart Total			147
LCS 10/11 Hour No Switch	2	8%	2
	4	36%	1
	5	52%	3
LCS 10/11 Hour No Switch Total			6
Grand Total			26,242

Average kWh/Bill	Average Bill No EAP	Average Bill With EAP	Bill Difference \$
656	\$124.11	\$116.20	\$7.91
619	\$117.93	\$97.16	\$20.77
612	\$116.65	\$83.28	\$33.37
589	\$112.90	\$66.44	\$46.46
715	\$133.99	\$57.70	\$76.30
640	\$121.47	\$87.25	\$34.23
216	\$35.14	\$32.35	\$2.79
195	\$32.20	\$25.41	\$6.79
200	\$32.87	\$21.21	\$11.66
205	\$33.56	\$16.29	\$17.27
258	\$40.96	\$10.15	\$30.81
214	\$34.84	\$23.27	\$11.57
330	\$46.49	\$42.77	\$3.72
58	\$15.20	\$11.85	\$3.34
215	\$33.26	\$21.29	\$11.97
195	\$30.96	\$14.86	\$16.10
199	\$31.47	\$7.55	\$23.92
217	\$33.51	\$22.15	\$11.36
1,484	\$180.64	\$173.62	\$7.01
1,304	\$159.91	\$140.96	\$18.95
1,169	\$144.44	\$112.34	\$32.10
881	\$111.25	\$69.53	\$41.72
1,227	\$151.07	\$91.31	\$59.75
1,216	\$149.79	\$119.28	\$30.51
326	\$54.28	\$49.93	\$4.34
100	\$22.62	\$14.48	\$8.14
200	\$36.61	\$17.57	\$19.04
225	\$40.17	\$27.84	\$12.32
599	\$112.64	\$80.78	\$31.86

Bill Difference %	Bills >750 kWh
6%	1,967
18%	976
29%	1080
41%	1122
57%	1440
28%	6585
8%	10
21%	4
35%	5
51%	4
75%	8
33%	31
8%	0
22%	0
36%	0
52%	0
76%	0
34%	0
4%	31
12%	15
22%	22
37%	16
40%	16
20%	100
8%	0
36%	0
52%	0
31%	0
28%	6716

% >750 kWh

29%

26%

26%

25%

34%

28%

1%

1%

1%

1%

2%

1%

0%

0%

0%

0%

0%

0%

82%

68%

76%

48%

64%

68%

0%

0%

0%

0%

26%