

Liberty's Credit Allocation by Rate Classes
 (excluding tabs identified in footnote)

Rate Class:	Summer 2023 Consumption (therms):
R-1	207,451
R-3	9,333,390
G-41	1,929,987
G-42	1,846,801
G-43	874,098
G-51	979,807
G-52	1,195,301
G-53	433,967
G-54	244,297
Total	17,045,098

Projected 10/31/2024 Ending Balance as of August trigger: \$ (5,842,329.97)

Rate Class:	% of Consumption	\$ Allocation	Move Out Allocation	Refund Allocation
R-1	1.22%	\$ (71,105.44)	\$ (5,760.97)	\$ (65,344.47)
R-3	54.76%	\$ (3,199,086.33)	\$ (267,815.88)	\$ (2,931,270.45)
G-41	11.32%	\$ (661,516.74)	\$ (31,212.58)	\$ (630,304.16)
G-42	10.83%	\$ (633,004.28)	\$ (17,855.78)	\$ (615,148.50)
G-43	5.13%	\$ (299,603.25)	\$ (260.93)	\$ (299,342.32)
G-51	5.75%	\$ (335,835.97)	\$ (20,322.58)	\$ (315,513.39)
G-52	7.01%	\$ (409,698.13)	\$ (12,410.17)	\$ (397,287.96)
G-53	2.55%	\$ (148,745.28)	\$ (24,425.39)	\$ (124,319.89)
G-54	1.43%	\$ (83,734.55)	\$ (1,781.37)	\$ (81,953.18)
Total	100.00%	\$ (5,842,329.97)	\$ (381,845.65)	\$ (5,460,484.32)

	R-1	R-3	G-41	G-42	G-43	G-51	G-52	G-53	G-54
Current customers with activity	2,622	73,387	7,103	705	30	846	178	7	5
No activity during Summer 2023	205	2,707	778	24	1	67	11	2	1
Moved out	427	12,620	1,058	48	1	96	14	1	1
Total Customers	3,254	88,714	8,939	777	32	1,009	203	10	7
Usage:									
Minimum	1.03	1.03	1.03	1.17	164.01	1.03	4.12	1,250.24	140.97
Maximum	1,050.76	3,001.53	12,886.17	74,112.03	206,320.20	6,675.12	39,533.03	88,178.22	126,181.20
Average	72.71	116.52	258.52	2,545.68	29,111.21	1,088.08	6,493.99	51,815.06	47,819.96
Move out %:									
% of therms	8.10%	8.37%	4.72%	2.82%	0.09%	6.05%	3.03%	16.42%	2.13%
Total % of therms		8.37%							4.21%
% of customers	13.12%	14.23%	11.84%	6.18%	3.13%	9.51%	6.90%	10.00%	14.29%
Total % of customers		14.19%							11.11%
Credits:									
Minimum	\$ (0.35)	\$ (0.35)	\$ (0.35)	\$ (0.40)	\$ (56.22)	\$ (0.35)	\$ (1.41)	\$ (428.53)	\$ (48.32)
Maximum	\$ (360.15)	\$ (1,028.89)	\$ (4,423.18)	\$ (25,402.43)	\$ (70,717.73)	\$ (2,287.95)	\$ (13,587.31)	\$ (30,223.72)	\$ (43,249.51)
Average	\$ (24.92)	\$ (39.94)	\$ (88.74)	\$ (872.55)	\$ (9,978.08)	\$ (372.95)	\$ (2,231.95)	\$ (17,759.98)	\$ (16,390.64)

*Excludes Tabs R1, R3, G41-43, and G51-54

Account Information

Customer Name:
Service Address:
Account Number:



What do I owe?

\$31.20

Payment will be drafted on the due date

How much did I use?

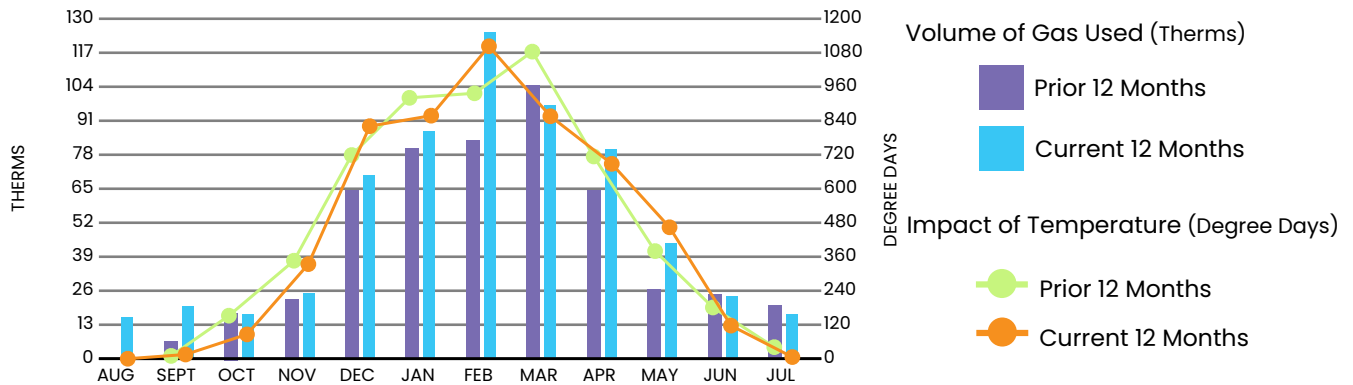
17

Therms

When is it due?

Aug 7, 2024

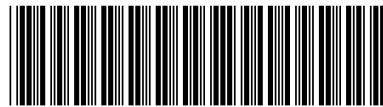
Your Monthly Gas Use At a Glance



Important messages from Liberty

IF YOU SUSPECT A GAS LEAK: LEAVE the area immediately. DO NOT smoke, use a phone or cell phone, turn on/off any lights or appliances or operate any vehicle or equipment that could cause sparks. If you suspect a gas leak, don't wait! Leave the area and call our emergency number at 800-833-4200 or call 9-1-1.

Pay online at LibertyEnergyandWater.com, or return this portion with your payment. Please include your account number on your check and make payable to Liberty Utilities.



LATE PAYMENT FEE:
 Payments received after the due date are subject to a 1.50% fee per month late.

Account Number:
Service Address:
Bill Date:
Due Date:

10-JUL-2024
 07-AUG-2024

\$31.20*
 Amount Due

Amount Enclosed

*Payment will be drafted on the due date

REMIT TO:

LIBERTY UTILITIES - NH
 75 REMITTANCE DRIVE, SUITE 1032
 CHICAGO, IL 60675-1032

energy and water for life



Go green and sign up for paperless billing today! Online access gives you the ability to make payments, set up autopay and activate useful email or text notifications about your usage.



Understanding Your Bill

For additional information please visit www.LibertyEnergyandWater.com.

Your Monthly Gas Use At a Glance

Degree Day: A measure of coldness based on the extent to which the daily mean temperature falls below 65°F. For example, on a day when the average temperature is 35°F, there would be 30 degree days experienced.

Therm Factor: The factor which converts your gas usage from CCF into therms, which is a measurement of the heating value of the gas used. The energy density of the gas is measured every day to arrive at the volume to energy factor.

Therm: A therm is a measurement of the amount of heat energy in natural gas, equal to 100,000 BTUs. A BTU, is the quantity of heat required to raise the temperature of one pound of water by one degree Fahrenheit. To calculate therms, multiply the CCF used by the Therm Factor.

Charges

Customer Charge: Recovers the basic cost of providing service to each customer regardless of gas use, i.e. meter reading, billing and account maintenance. Included in this charge is the customer's contribution to the Energy Audit Program.

Distribution Charge: The cost of operating, maintaining, and completing essential investments to Liberty's distribution system to continue to deliver safe and reliable service to our community and customers.

Distribution Adjustment Charge: Includes customer's contribution to conservation, environmental and industry restructuring programs.

Due Date/Late Charge: Please pay your bill by the due date to avoid a late charge.

Gas Supply Charge: The cost of purchasing, storing and the transmission of gas through interstate pipelines.

Multiplier: Converts the metered unit of measure to the standard billing unit of measure, where applicable.

Prorated Bill: If applicable, we will adjust, or prorate, the charges on bills with more or less than the standard days of service.

Rate: This code represents the rate used to calculate your bill.

Read Type (Actual): If we are unable to read your meter we will estimate your consumption for the month.

Usage: The calculated difference between current and previous meter reads multiplied by the meter multiplier.

Weather Normalization Adjustment (WNA): A charge (during warmer than normal weather) or credit (during colder than normal weather) applied to your bill that is calculated based on usage and average temperatures during a billing period. This generally happens between October and April.



Other Information

General Correspondence

Please remember your 12-digit account number on any correspondence to us. Contact us if you have had a change in mailing address or name.

Mail to:

Liberty
PO Box 1380
Londonderry, NH 03053-1380

Dispute Resolution

If you have called Liberty and are unable to resolve a dispute, you may call the NH DOE, Consumer Affairs Division at 800-852-3793.

Copies of your applicable rate schedule and the "Consumer Rights and Responsibilities" pamphlet are available upon request.

Medical Emergency

If you believe that a medical emergency exists in your home or would exist if service were to be disconnected, you may be protected from disconnection. Please contact us at 800-833-4200 for more information.



Important Information

Customer Service: 800-833-4200

Emergency: 800-833-4200 (available 24/7)

Website: www.LibertyEnergyandWater.com

Social Media: @LibertyUtil_NH

Phone Service for Hearing and Speech Impaired: 7-1-1

Dig Safe®: 8-1-1

- **Aviso importante:** Faça favore de traduzir imediatamente.
- **Avis important:** Veuillez traduire immediatement.
- **Aviso importante:** Por favor tradúzcalo inmediatamente.

Payment Options



EFT (Automatic) Payments

Pay your bill automatically from your bank account.



Online

www.LibertyEnergyandWater.com



Phone

800-833-4200



Mail Payments

Liberty Utilities - NH
75 Remittance Drive, Suite 1032
Chicago, IL 60675-1032



In Person

Visit LibertyEnergyandWater.com for our office locations or authorized payment centers.

Billing Programs

Budget Billing (BBP)/Levelized Budget Billing (LVL)

Allows you to spread out payments over the year, avoiding high and low fluctuations in your monthly bill. The statement will also show the difference between Budget/Levelized Budget Billing and Actual Charges to Date otherwise known as Settlement Amount.

Installment Plan

An extended payment plan where past-due bills may be paid in installments over a specific time period. The statement will also show the remaining Installment Plan amount to be billed.



Account Activity for Your Natural Gas Service from 06/06/2024 - 07/03/2024
Rate: R3 - Residential Heating
Next Scheduled Meter Read Date: 08/08/2024
Point of Delivery ID:

Meter Number	Read Type	Service Days	Billing Period	Current	Previous	CCF Used	Therm Factor	Usage
	Actual	28	6/6/24 - 7/3/24	3802	3785	17	1.02900	17

What am I paying for? **Additional messages**

Previous Balance as of 06/11/2024	\$ 39.47
Payment(s) Received as of 07/10/2024	\$ -35.31
Balance Forward	\$ 4.16

A credit has been applied to your account to expedite customer refunds associated with the summer 2023 gas supply rates. If you have questions, please call 1-800-833-4200.

Current Charges

DELIVERY CHARGES	QUANTITY USED	COST PER THERM		
Customer Charge 0.5586 * 28 days				\$ 15.64
Distribution Charge	17.493 Therms	\$ 0.67160	\$	11.75
Distribution Adjustment	17.493 Therms	\$ 0.19894	\$	3.48
TOTAL DELIVERY CHARGES				\$ 30.87

GAS CHARGES	QUANTITY USED	COST PER THERM		
Gas Supply Charge	17.493 Therms	\$ 0.01886	\$	0.33
TOTAL GAS CHARGES				\$ 0.33

MISCELLANEOUS CHARGES AND CREDITS		
Miscellaneous Adjustment		\$ -4.16
TOTAL MISC. CHARGES AND CREDITS		\$ -4.16

TOTAL CURRENT CHARGES	\$ 27.04
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Total Amount Due **\$ 31.20**

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