

September 13, 2024

Daniel Goldner, Chairman  
New Hampshire Public Utilities Commission  
21 South Fruit Street, Suite 10  
Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM  
Reporting Requirements  
Docket No. DE 24-093

Dear Chairman Goldner,

As required in the May 30, 2002 NHPUC Order 23,980 and the Electric Assistance Procedures Manuals, attached are the following monthly reports for August 2024 on Eversource's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

On September 4, 2024 the Program Administrator was provided customer billing and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of August 2024, Eversource expenses were \$101,245.96 less than the Net SBC Funding. The net cumulative amount remitted by the New Hampshire State Treasury for program expenditures since inception stands at \$20,743,615.74<sup>1</sup>.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,



Theresa Washington  
Manager, Hardship Program and Protections

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<sup>1</sup> The net cumulative amount has been corrected to reflect the adjusted total less the payments made to the state.

# Electric Assistance Program System Benefits Charge Reconciliation Report August 2024

<b>Eversource</b>
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Retail Delivery KWHs		781,708,675
SBC Low Income EAP Rate		\$ 0.0015
SBC Low Income EAP Billed Amount		\$1,172,563.01
Interest on 10% Reserve Fund Balance (1)		<u>\$1,738.26</u>
SBC Low Income EAP Funding		\$1,174,301.27
EAP Costs		
Discounts Applied to Customers' Bills	\$974,066.58	
Payments to Community Action Agencies-Jul 2024	\$98,988.73	
Incremental Program Expenditures	\$ -	
Payment to Neighbor Helping Neighbor Program	<u>\$ -</u>	
Total EAP Costs		\$1,073,055.31
<b>SBC Low Income EAP Balance</b>		<u>\$101,245.96</u>
<b>Total Amount Due to State of New Hampshire</b>		<b>(\$101,245.96)</b>
<b>Program to Date Reserve Balance</b>		<b>\$372,886.38</b>
(1) Interest on reserve at 5.50373%		
$\$372,886.38 * 5.50373\% * 31/366 = \$1,738.26$		

**Eversource  
Electric Assistance Program  
Number of Active EAP Participants by Discount Tier Levels and Amounts  
As of August 2024**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
		1	0.0%	\$ -	0.0%
	9,296	2	38.9%	51,234.43	5.3%
	3,438	3	14.4%	84,920.28	8.7%
	3,571	4	14.9%	158,844.64	16.3%
	3,782	5	15.8%	245,422.76	25.2%
	<u>3,811</u>	6	<u>15.9%</u>	<u>433,644.47</u>	<u>44.5%</u>
<b>TOTAL</b>	23,898		100.0%	\$974,066.58	100.0%

**\*Discount Levels for Eversource:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
2	5%	150% to 60% (NHSMI)
3	19%	126% to 149%
4	36%	101% to 125%
5	54%	75% to 100%
6	86%	Up to 75%

**EVERSOURCE**  
**Electric Assistance Program**  
**Aging Comparison Between EAP and Other Residential Customers**  
**As of August 2024**

	<u>EAP</u>		<u>Non-EAP</u>	
Average Bill (current month)		\$114.53		\$178.43
Average Past Due Amount		\$277.34		\$299.59
Total Included Accounts Receivable <sup>(1)</sup>		\$4,904,809.20		\$59,010,911.28
Number of Accounts <sup>(1)</sup>		23,934		431,499
Percent Past Due:	18.45%	4,416	8.88%	38,317
% Past due 30 days	47.70%	2,106	58.12%	22,270
% Past due 60 days	21.39%	945	20.68%	7,924
% Past due 90 days	30.91%	1,365	21.20%	8,123

<sup>(1)</sup> Includes all accounts.

Rate	EAP Level	EAP Discount %	Service Accounts
Rate R	2	5%	9,338
	3	19%	3,498
	4	36%	3,621
	5	54%	3,806
	6	86%	3,874
<b>Rate R Total</b>			<b>24,137</b>
Uncontrolled WH	2	5%	1,081
	3	19%	388
	4	36%	388
	5	54%	320
	6	86%	343
<b>Uncontrolled WH Total</b>			<b>2,520</b>
Controlled WH	2	5%	7
	3	19%	1
	4	36%	3
	5	54%	1
	6	86%	3
<b>Controlled WH Total</b>			<b>15</b>
HeatSmart	2	5%	66
	3	19%	17
	4	36%	25
	5	54%	31
	6	86%	18
<b>HeatSmart Total</b>			<b>157</b>
LCS 8/10/11 Hour	2	5%	3
	3	19%	1
	4	54%	1
<b>LCS 10/11 Hour No Switch Total</b>			<b>5</b>
<b>Grand Total</b>			<b>26,834</b>

Average kWh/Bill	Average Bill No EAP	Average Bill With EAP	Bill Difference \$
680	\$164.92	\$158.28	\$6.63
636	\$155.23	\$131.37	\$23.86
634	\$154.69	\$109.73	\$44.95
622	\$152.23	\$85.30	\$66.93
781	\$187.18	\$66.76	\$120.41
<b>674</b>	<b>\$163.55</b>	<b>\$120.90</b>	<b>\$42.65</b>
135	\$29.68	\$28.21	\$1.46
118	\$26.57	\$21.53	\$5.05
117	\$26.50	\$17.00	\$9.50
141	\$30.78	\$14.59	\$16.18
177	\$37.26	\$8.07	\$29.19
<b>136</b>	<b>\$29.88</b>	<b>\$20.99</b>	<b>\$8.90</b>
73	\$18.18	\$17.27	\$0.91
-	\$5.58	\$4.52	\$1.06
29	\$10.63	\$6.81	\$3.83
129	\$27.81	\$12.79	\$15.02
151	\$31.54	\$4.42	\$27.13
<b>79</b>	<b>\$19.15</b>	<b>\$11.46</b>	<b>\$7.69</b>
201	\$40.01	\$38.02	\$1.99
150	\$31.88	\$25.83	\$6.06
246	\$47.20	\$32.23	\$14.97
115	\$26.37	\$12.13	\$14.24
236	\$45.72	\$6.40	\$39.32
<b>190</b>	<b>\$38.24</b>	<b>\$27.04</b>	<b>\$11.20</b>
274	\$52.85	\$50.21	\$2.64
149	\$31.25	\$25.32	\$5.94
250	\$48.66	\$31.14	\$17.52
<b>244</b>	<b>\$47.69</b>	<b>\$41.42</b>	<b>\$6.28</b>
<b>620</b>	<b>\$150.16</b>	<b>\$110.89</b>	<b>\$39.27</b>

Bill Difference %	Bills >750 kWh	% >750 kWh
4%	3,171	34%
15%	1080	31%
29%	1066	29%
44%	1081	28%
64%	1704	44%
<b>26%</b>	<b>8102</b>	<b>34%</b>
5%	4	0%
19%	0	0%
36%	1	0%
53%	1	0%
78%	5	1%
<b>30%</b>	<b>11</b>	<b>0%</b>
5%	0	0%
19%	0	0%
36%	0	0%
54%	0	0%
86%	0	0%
<b>40%</b>	<b>0</b>	<b>0%</b>
5%	1	2%
19%	0	0%
32%	1	4%
54%	0	0%
86%	0	0%
<b>29%</b>	<b>2</b>	<b>1%</b>
5%	0	0%
19%	0	0%
36%	0	0%
<b>13%</b>	<b>0</b>	<b>0%</b>
<b>26%</b>	<b>8115</b>	<b>30%</b>